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1 | Welcome to Cruise Connect

Summary
Welcome to Cruise Connect by US Cellular! Cruise Connect is a GPS-based trip monitoring solution that records and tracks trips, providing you insight into trips taken with your vehicle.

Cruise Connect works in conjunction with your ZTE OBDII device to deliver an integrated Wi-Fi mobile hotspot and trip-tracking solution.

New Account Setup
Create Account

When you first download your Cruise Connect app, you'll see the Welcome Screen. From here, you can sign up a new account or log into an existing account.

To sign up a new account, enter your name, cell phone number, and email address.

IMPORTANT: An account verification passcode will be sent via text message to the phone number provided upon account setup. Please be sure to use a cell phone number that can receive SMS communications.

Once you have agreed to the Terms of Service, the “Continue” button will be highlighted, and you will be able to proceed to the next step.
Enter Passcode

After providing your new account information, you will be taken to the account verification screen. Here, you can add the passcode sent to you via text message. You should receive the passcode within a minute of entering this screen.

**IMPORTANT:** Passcodes sent via text message are only active for 60 seconds, and passcodes sent via email are only active for 5 minutes. If your window has expired, you can resend the passcode.

If you have sent yourself a passcode multiple times, only the most recent passcode will be active.

**TIP:** If you haven’t received your passcode, you can verify and change your phone number on the Enter Passcode screen. Additionally, you can opt to send the code via the email address you provided instead. You can update this email as well by clicking the (change) link.
Add Your Device

Once your account has been verified, you will be able to add your ZTE device. Using the integrated QR code scanner, aim your phone’s camera at the QR code on your device or box to capture the unique device number.

If you are having trouble capturing the QR code, you can input the device number manually into the app.

**TIP:** If you have more than one device, you will be able to enter additional devices in the app menu once account setup has been completed.

Install Device

After your device number has been accepted, your device is ready to install. Please follow the on-screen instructions to locate your vehicle’s On-Board Diagnostic (OBD) port.

Once the device has established a connection to the cellular network, the Cruise Connect app will auto-connect to your device.

**TIP:** If you are in an area with good cell coverage, it may not be necessary to start your vehicle’s engine or take a trip. However, if the Cruise Connect app is having trouble connecting to the ZTE device, try taking a trip of at least one mile. This should help your device establish the cellular network connection necessary to connect to your app.
Welcome Email

In conjunction with the in-app account setup process, you will receive an account welcome email that contains your account username and email address. Both your username and email address can be used to log into your account. The Cruise Connect app does not require you to create and remember a password. Instead, any time you log out of the app and need to log back in, you will be prompted to enter a new passcode.

From the welcome email, you can confirm your email address. If your email address is not confirmed, you may experience missed email communications.
2 | Features

Homepage

At A Glance

The Cruise Connect app homepage provides at-a-glance details on your vehicle. From this screen, you can view quick stats for:

- Your vehicle’s current location and status
- Your vehicle’s most recent completed trip
- Your vehicle’s health
- Driver safety statistics for the current calendar month

The homepage map displays your vehicle’s last known location, whether your vehicle is currently parked or in motion.

From the homepage, you can navigate into detailed information on Trips, Vehicle Health, and Driver Safety.

**IMPORTANT:** If you did not install your device upon account setup, you will not be able to view your vehicle homepage. Please complete the device installation to view your homepage.

**TIP:** If you have multiple vehicles tied to your account, the first screen you will see when you log into the Cruise Connect app is a list of all available vehicles and their locations on a single map. You can click on any vehicle to display that vehicle’s homepage.
### Vehicle Statuses

In addition to trip details and statistics, the Cruise Connect homepage displays the most recent status of your vehicle. The statuses you might see are detailed below.

<table>
<thead>
<tr>
<th>Status</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>INSTALLED</strong></td>
<td>This status will be displayed when your device has been installed, but your first trip has not yet been taken.</td>
</tr>
<tr>
<td></td>
<td>When your vehicle is driving, your vehicle will be displayed as a green moving pin on the map, showcasing live updates of your vehicle’s location. This status will be displayed while the vehicle is in motion, and the address under the status will reflect the “parked” address of the most recent completed trip.</td>
</tr>
<tr>
<td><strong>IDLING</strong></td>
<td>If your vehicle remains at the same location for longer than 3 minutes, your vehicle will be displayed as a yellow stationary pin on the map. This status will be displayed until the vehicle moves or is turned off.</td>
</tr>
<tr>
<td></td>
<td>When your vehicle is off, your vehicle will be displayed as a red stationary pin on the map. This status will be displayed along with the time the vehicle was shut off and the approximate address where the vehicle is parked.</td>
</tr>
<tr>
<td><strong>PARKED</strong></td>
<td>If your device is unable to establish a connection with the network after approximately 15 minutes, your vehicle will be displayed as a red stationary pin with a 📣 badge on the map. This status will be displayed until a network connection is reestablished. At that point, your vehicle’s accurate trip information will be loaded to your app.</td>
</tr>
<tr>
<td><strong>UNPLUGGED</strong></td>
<td>If your device has been unplugged from the OBD port, your vehicle will be displayed as a grey stationary pin on the map.</td>
</tr>
<tr>
<td><strong>LOST CONNECTION</strong></td>
<td>If your vehicle is in motion, but your device is unable to reach the network for a few minutes, your vehicle will be displayed as an orange stationary pin on the map. This status will be displayed until a network connection is reestablished.</td>
</tr>
</tbody>
</table>
Trips

Pressing the “All Trips” link from the homepage will take you to a detailed list of all your vehicle’s trips. From the Trips page, you can navigate into any trip to view details, such as a map of the trip, the trip’s start and stop times, distance, fuel used, and more.

**TIP:** To view details on a vehicle’s braking and speeding events, navigate to the Alerts tab in the app menu.

Trip Tags

With Trip Tags, you can easily categorize the types of trips your vehicle makes. Use one of the app’s default tags, or create your own!

**To tag a trip:** Press the “Add Tag” icon on the trip you would like to tag.

**To use an existing tag:** Select the tag you wish to use from your tags list and press SAVE to tag your trip.

**To create a new tag:** Type the name of the tag you wish to create, press ADD, and the tag will be added to your tags list. If you would like to apply this tag to the trip, select the tag you created and press SAVE.

Trip tag deletion and removal features are coming soon!
**Vehicle Health**

The Vehicle Health page of your Cruise Connect app provides real-time information on the health and safety of your vehicle. Combined with your ZTE device, you have access to a number of different details on your vehicle’s current condition that can help you make informed maintenance decisions.

**Battery Health**

Press anywhere within the Battery Health section to view a graph of the lowest battery voltage reported over the last 3 days. Any reported voltage under 12v is considered low battery voltage and it added to the Low Battery Warning log.

**Fuel Usage**

Your ZTE device reports your vehicle’s fuel levels and usage. From the vehicle health page, you can view information on the last 6 months of fuel usage. Every month, your total fuel usage is calculated and displayed. If your fuel level drops below 10% full you will receive low fuel notifications.

**Vehicle Health & DTCs**

This section will alert you to any engine temperature, battery, or DTC issues that may have been reported on your most recent trip. From here, you can view a 7-day log of reported high engine temperature and low battery voltage events.

Diagnostic Trouble Codes (DTC) are used by automobile manufacturers, mechanics, and technicians to help diagnose issues with your vehicle. If your vehicle has reported any DTCs, you can review them with your mechanic using the Cruise Control app.
Factory Recall

The vehicle information collected by your ZTE device allows your Cruise Connect app to report on any known factory recalls for your vehicle. You can view the date the recall was issued, as well as information regarding the recall.

Vehicle Information

Clicking on the Vehicle Information section will bring you to your vehicle detail page. Here, you can view all the information your ZTE device is able to gather from your vehicle.

TIP: To edit your vehicle’s make, model, or year, navigate to the Vehicles tab in the app menu.
Safety Stats

With your ZTE device, Cruise Connect can provide you with detailed statistics on how your car is being driven. Safety statistics are provided via 4 different metrics: Speeding, Harsh Braking, Harsh Acceleration, and an overall Vehicle Score.

**Speeding**

Speeding events are reported when your vehicle travels 10mph or more over the road’s posted speed limit. On the trip detail map, this is represented by a red segment on the trip route during which the vehicle travelled 10mph over the posted speed limit.

The speeding bar graphs display the total number of miles driven in a calendar month. If any of those miles were logged over the speed limit, the number of miles is denoted in red as “speeding miles.”

**Harsh Braking**

Harsh braking events are visible on your trip map with a red “B” icon at the location of the braking event.

**Harsh Acceleration**

Harsh acceleration events are visible on your trip map with a red “A” icon at the location of the acceleration event.

**Vehicle Score**

Vehicle score is calculated using a number of metrics, including speeding events and harsh events. The Cruise Connect app provides a 6 month snapshot of your scores.

While speeding and harsh events are added live to the event counts on the Safety page, the vehicle score is updated once every Monday.
Alerts

The Alerts tab displays a list of all recent activity associated with your vehicle. Events, such as a trip start or park, are denoted with a blue-colored icon. Warnings, such as boundary exits, braking events, low fuel, etc, are denoted with a red-colored icon. All new activity, whether it be a warning or an event, is indicated by a small red badge on the menu icon.

To clear the red alerts badge from the menu icon, simply press the menu icon, and navigate to the Alerts tab. Once you view the new alerts in the Alerts tab, the red badge will automatically clear from the menu icon.

Once you’ve viewed your alerts, you can either clear all alerts, or you can clear individual alerts by pressing down on the alert, swiping left, and deleting.
Wi-Fi Hotspot

Your ZTE device comes equipped with a mobile cellular hotspot, and the Wi-Fi feature in your Cruise Connect app is used to manage this hotspot. By default, your ZTE device’s Wi-Fi hotspot is on, and it is discoverable when you are in or around the vehicle. Households with multiple vehicles and ZTE devices installed can manage all of their Cruise Connect Wi-Fi networks via a single Cruise Connect app.

**IMPORTANT**: There is variation with how auto manufacturers provide power to the OBD ports in their vehicles. The ZTE device hotspot is only accessible when the device receives power from the OBD port. As such, in some vehicles the ZTE hotspot may be accessible while the vehicle is off, while in other vehicles the hotspot may only be accessible while the vehicle is on.

To locate the network name of your ZTE hotspot:

1. Ensure your ZTE device is plugged in to your vehicle
2. Launch the Cruise Connect app
3. Navigate to the menu  and press “Wi-Fi Hotspot”
4. See “Wi-Fi Name”

Here you will see the default Wi-Fi network name and password provided by the device. You will now be able to connect any Wi-Fi enabled device to your ZTE mobile hotspot network.

If you have multiple devices and vehicles, the Wi-Fi page will display a drop down of your available vehicles.

**TIP**: If you have misplaced or forgotten your ZTE device’s default password, the password is marked and located on the ZTE device label.

Manage Hotspot

You can edit both the name of the ZTE Wi-Fi network and the password to something more memorable. Once edited, press “Update” and the new credentials will be sent to your ZTE device. Additionally, you can turn the hotspot on and off via the Wi-Fi toggle. After toggling the on/off switch, press “Update”.

**IMPORTANT**: Any updates to your Wi-Fi settings on your ZTE device may take time to initiate. Once the “Update” button has been pressed on the app, you may need to press the reset button on the ZTE device or take a few trips for the updates to take effect.
Vehicles

The Vehicles screen provides a list of all vehicles on your account. From this screen you can add and edit vehicles.

**TIP:** If you plug your device into a different vehicle, the current vehicle information in the app will be replaced by the new VIN and vehicle information. You won’t lose your trip information, but the app will update to reflect which vehicle the ZTE device is currently plugged into.

Add New Vehicle

If you receive an additional ZTE device for one of your other vehicles, you can easily add the vehicle to your existing Cruise Connect account. Simply press “Add New Vehicle” and you will be able to scan in your new ZTE device. Please see page 4 of this manual for further instructions on installation.

Edit Existing Vehicle

Clicking on a vehicle name will bring you to a page displaying information about your vehicle. From here you can view and edit details such as make, model, year, and odometer.

Please note, not all vehicles are able to communicate the current odometer reading to your ZTE device.

Vehicle Nickname & Icon

By default, your vehicle’s nickname will be the model name, however you can edit your vehicle’s nickname at any time by pressing “Vehicle Nickname”. You can also update the icon used to represent the vehicle by pressing “Vehicle Icon”.

Change Device

If you have requested a replacement on the device currently plugged into your vehicle, you can easily update the device number within the Cruise Connect app, all without losing your existing trip data. Simply press “Change Device”, then “Start Replacement” and you will be able to scan in your replacement ZTE device. Please see page 4 of this manual for further instructions on installation.
Boundaries

The Cruise Connect app lets you easily create and manage boundaries for your vehicle. With boundaries, you can be alerted whenever your vehicle enters or exits a specific location, such as work, school, or home.

Add Boundary

Boundary Location and Name

After pressing “Add Boundary”, you will be brought to a page that displays a map and boundary details. The blue circle on the map indicates your current boundary radius. You can adjust the size of this circle by moving the “Radius” slider. In addition to adjusting the radius of the boundary, you can pinch and zoom the map itself, allowing you to set a boundary that can be as small as a single block, or as large as an entire city.

Once you’ve set the size and location of your boundary, you can create a name for the boundary and select which vehicle(s) you would like the boundary applied to.
Boundary Alerts and Scheduling

In addition to creating a boundary, Cruise Connect allows you to decide if and when you will be notified of boundary entries and exits. By toggling boundary alerts to “ON”, you will receive push notifications on your phone whenever your vehicle enters or exits a boundary.

Additionally, you can schedule the days and times you will receive a notification by pressing the calendar icon 📅. For example, you can set a “Work” boundary to only notify you Monday through Friday, between 7am and 6pm. Or you can set a “Home” boundary to notify you 7 days a week, from 11:30pm to 5:30am.

Notifications

Cruise Connect allows you to manage which push notifications will display in your phone’s status bar. Simply toggle the notification OFF or ON to set your preferences.

Vehicle Status

- **Trip Start**: You will be notified when your vehicle begins a trip
- **Trip Start**: You will be notified when your vehicle ends a trip
- **Device Unplugged**: You will be notified when the device is plugged and unplugged from your vehicle

Vehicle Health

- **DTC Event**: You will be notified when a DTC event is reported by your vehicle
- **Low Battery**: You will be notified when low battery voltage is reported by your vehicle
- **Low Fuel**: You will be notified when low fuel levels are reported by your vehicle
- **Engine Temperature**: You will be notified when a high engine temperature is reported by your vehicle

Driving Events

- **Harsh Braking**: Once a trip has ended, you will be notified if there was a harsh braking event
- **Harsh Acceleration**: Once a trip has ended, you will be notified if there was a harsh acceleration event
- **Over Posted Speed Limit**: Once a trip has ended, you will be notified if your vehicle traveled faster than the posted speed limit
Account

From the account page you can manage and update your account information. Your name, email, and phone number are all editable. Please note that, because account login passcodes are sent via text or email, the phone number and email address listed need to be readily accessible for SMS and email communications.