Understanding the U.S.Cellular Vehicle Monitoring Module Status LED

Status LED	Status (Engine On)	Status (Engine Off)
No illumination	• No vehicle power to device or Device failure – (see Troubleshooting below)	• Deep sleep – occurs after about 6 days idle (start engine or move vehicle to wake up device) • No vehicle power to device or Device failure – (see Troubleshooting Chart)
Solid White	U.S.Cellular Vehicle Monitoring Module Not Activated on U.S.Cellular network – (see Troubleshooting)	U.S.Cellular Vehicle Monitoring Module Not Activated on U.S.Cellular network– (see Troubleshooting Chart)
Solid Blue	U.S.Cellular Vehicle Monitoring Module waiting for first-time vehicle setup after plug-in. **CAUTION: Engine must be OFF and ignition ON before pressing U.S.Cellular Vehicle Monitoring Module button.**	U.S.Cellular Vehicle Monitoring Module waiting for first-time vehicle setup after plug-in. **CAUTION: Engine must be OFF and ignition ON before pressing U.S.Cellular Vehicle Monitoring Module button.**
Solid or Blinking Green	On U.S.Cellular Network • Idle/dormant (3 blinks every 30 seconds) • Ready, no data activity (solid green) • Data activity (blink with data activity)	On U.S.Cellular Network • Ready, no data activity (solid green) • Data activity (blink with data activity)
Solid or Blinking Yellow	On Roaming Network • Idle/dormant (3 blinks every 30 seconds) • Ready, no data activity (solid yellow) • Data activity (blink with data transfer)	On Roaming Network • Ready, no data activity (solid yellow) • Data activity (blink with data transfer)
Solid Red	No Wireless Service	NA
Blinking Red	• Transmitting Keyfob Command to Vehicle (2 blinks) • **User-initiated vehicle scanning in process (1 blink per second) – CAUTION: NOT RECOMMENDED WITH ENGINE RUNNING**	• Transmitting Keyfob Command to Vehicle (2 blinks) • **User-initiated vehicle scanning in process (1 blink per second) – CAUTION: DO NOT START ENGINE**
Blinking Blue	• Bluetooth® Pairing in Progress (blinking once per second for one minute) **CAUTION: DO NOT UNPLUG**	• Engine Off – Light sleep (blinking once every 10 seconds) • Bluetooth® Pairing in Progress (blinking once per second for one minute) **CAUTION: DO NOT UNPLUG**
Blinking White	Firmware Update in Progress **CAUTION: DO NOT UNPLUG**	Firmware Update in Progress **CAUTION: DO NOT UNPLUG**

Troubleshooting Your U.S.Cellular Vehicle Monitoring Module

Issue	Likely Cause(s)	Corrective Action(s)
Can't login to my account	Incorrect Username or Password entry	Enter **Registration Key** from the U.S.Cellular Vehicle Monitoring Module label exactly as shown in Username field. Enter **MEID** from the U.S.Cellular Vehicle Monitoring Module label exactly as shown.
	No internet connection to smartphone or computer	Verify your internet connection to smartphone or computer is active.
Can't find OBD port on vehicle	Vehicle older than 1996	The U.S.Cellular Vehicle Monitoring Module is not compatible with older vehicles.
No LED illumination	U.S.Cellular Vehicle Monitoring Module is in deep sleep	Start engine, wait up to 10 seconds for LED to illuminate any color
	No power at OBD port	Check that U.S.Cellular Vehicle Monitoring Module is fully plugged into OBD port. Check that fuse for OBD port is not blown (see vehicle owner manual for proper fuse). Check that no pins are bent or missing from U.S.Cellular Vehicle Monitoring Module connector or OBD port.
	Defective U.S.Cellular Vehicle Monitoring Module	Replace U.S.Cellular Vehicle Monitoring Module.
LED remains white	Device can't provision on U.S.Cellular network	Ensure vehicle is in a U.S.Cellular coverage area. Ensure your U.S.Cellular account is active (call *611 from your U.S.Cellular cell phone or (888) 944-9400).
LED remains solid blue	Device can't complete vehicle scanning	Check all OBD port connectors on U.S.Cellular Vehicle Monitoring Module and vehicle for dirty/corroded pins
Can't get to Dashboard page for first time login (remains on OBD Locator page)	U.S.Cellular Vehicle Monitoring Module is not reaching the Delphi cloud server after activation.	Check that U.S.Cellular Vehicle Monitoring Module LED is green when engine is running.
No green LED with engine running, LED flashes blue every 10 seconds	Engine start wasn't detected	Turn off ignition, wait 10 seconds and restart engine. Wait up to 10 seconds to see if green LED appears.
	Alerts not enabled	Check that the type of alert expected has been enabled in app.
Can't get to Key Fob setup page	No internet connection to smartphone or computer	Check your internet connection.

Can't get Key Fob to pair with my vehicle	Incompatible vehicle	Check fitment guide (http://delphiconnect.com/fitment).
	Procedure not followed exactly	Check that you have followed every step exactly as indicated.
	Cloud server problem	Wait several minutes and try again. If still not working, call (888) 861-2651 for assistance with key fob pairing.
Can't get Key Fob to control vehicle keyless entry system	Not paired	See "Can't get U.S.Cellular Vehicle Monitoring Module Key Fob to pair with my vehicle"
	No internet connection to smartphone, computer or U.S.Cellular Vehicle Monitoring Module	Check internet connection to smartphone or computer. Turn ignition on, wait up to 10 seconds and verify Status LED turns either green or yellow indicating internet connection. If red, no internet connection to U.S.Cellular Vehicle Monitoring Module.
	No Bluetooth® connection (if paired and authorized) and within 30 feet of U.S.Cellular Vehicle Monitoring Module	Verify smartphone Bluetooth® is on. Verify U.S.Cellular Vehicle Monitoring Module is listed in smartphone paired Bluetooth® devices. Verify smartphone is listed in Delphi U.S.Cellular Vehicle Monitoring Module App in Settings page as Authorized.
	OEM vehicle restriction	Check if the OEM key fob can perform the same feature. If not, it is a vehicle restriction. Read the vehicle owner's manual about your remote keyless entry system.
Can't pair my smartphone to U.S.Cellular Vehicle Monitoring Module with Bluetooth®	Incompatible smartphone	Must be iPhone with iOS 5.0 or later or Android 2.2 or later and with Bluetooth® 2.1 or higher.
	U.S.Cellular Vehicle Monitoring Module wasn't in Bluetooth® pairing mode	Press and hold Pairing/Reset button for 5-10 seconds and ensure Blue LED begins flashing every second.
	Too far away from U.S.Cellular Vehicle Monitoring Module	Must be within 30 feet of U.S.Cellular Vehicle Monitoring Module for Bluetooth® functions.