Welcome to U.S. Cellular Home Phone

Thank you for choosing U.S. Cellular Home Phone service. This service allows you to make nationwide calls on the U.S. Cellular network using corded or cordless "landline" telephones. Please follow the instructions included in Sections 2 and 3 of this User Manual to install, activate, and use your Home Phone device.

In addition to nationwide calling, your U.S. Cellular Home Phone device supports the following calling features¹:

- Voicemail
- Caller ID
- Call Waiting
- Call Forwarding
- Three-way calling

¹Features may not be available with all plans, phones, or areas. Additional charges may apply; contact U.S. Cellular for details. Three-Way Calling: Initiator of a three-way call will be charged minutes for the time the call is in progress, for both calls.
# Contents

1 Introduction .......................................................................................................................... 1
   Package Contents .................................................................................................................. 1
   Top View ............................................................................................................................. 2
   Rear View ........................................................................................................................... 3

2 Installation ............................................................................................................................ 4
   Installing the Battery ......................................................................................................... 4
   Installing the Antenna ....................................................................................................... 5
   Installing the Power Adapter ............................................................................................ 6
   Connecting the Device to a Telephone ............................................................................... 7
   Mounting the Device .......................................................................................................... 8

3 General Functions .............................................................................................................. 9
   Powering on the Device .................................................................................................... 9
   Activating the Device ....................................................................................................... 9
   Understanding the Indicators ......................................................................................... 10
   Making Calls ..................................................................................................................... 10
   Making a 3-Way Call ....................................................................................................... 10
   Receiving Calls ............................................................................................................... 11
   Adjusting the In-Call Volume ......................................................................................... 11
   Using Voice Mail ............................................................................................................. 12
   Important Facts ............................................................................................................... 12
   Assistive Communication Devices .................................................................................. 13

4 Troubleshooting .................................................................................................................. 14

5 Product Safety Information ............................................................................................... 17

6 12 MONTH LIMITED WARRANTY .................................................................................. 24
1 Introduction

Package Contents

The package should contain the following items. Please contact U.S. Cellular Customer Care at 1-888-944-9400 if any of the items are missing or damaged.

Home Phone Device  Antenna  Battery
Power Adapter  User Manual
Top View

Note:
The figures in this document are provided only for your reference. The device that you have purchased may differ from that shown.

1 Power on/off switch
2 Telephone port 1
3 Telephone port 2
4 USB port*
5 DC 12V power port
6 Antenna port
7 Signal strength indicators
8 Battery indicator
9 Power indicator
10 Voice mail indicator

* Note: Never connect a USB-based device into the USB port of the Home Phone device under any circumstances. Doing so may damage the Device and negate its warranty. This port is for diagnostic purposes only; it is not intended for customer use.
Rear View

1  Battery cover
2  Battery port
3  Battery slot
4  Wall-mounting brackets
2 Installation

Installing the Battery

Note:

- If the ambient temperature exceeds the temperature allowed for charging, the device stops charging the battery.
- If connected to the power adapter, the device automatically charges the battery and stops charging when the battery is fully charged.
- Remove the battery if the device is not in use for a long time.
- If the battery has not been used for a long time or if the battery runs out of power, the device's indicators may not turn on as expected when the battery is charging. This is normal. The device can be powered on after the battery is charged for a while.
- Under normal operation, the device is powered from an A.C. outlet using the power adapter. It automatically sources power from the battery only when there is an A.C. power failure or no power outlet is available.
- The battery supplies power for only a limited period. Talk time is about 2 hours and standby time is about 36 hours when the device is not connected to a working A.C power outlet, but the actual values vary with the network environment. Ensure that the battery has been fully charged before using the device without the A.C. power adapter connected.

Connect the battery cable to the battery port, ensure that the battery terminals are not reversed, and place the battery in the battery compartment.
Installing the Antenna

1. Power the device off.
2. Connect the indoor antenna to the antenna port as shown in the following figure, and screw on the antenna until it is securely connected.
Installing the Power Adapter

Under normal operation, the Home Phone device is powered from an A.C. power outlet using the power adapter that is included with the device.

Power the device off, connect one end of the power adapter to the DC input port and the other to an A.C. power outlet.

Note:

Use the battery only when there is a power failure or no power outlet is available. Ensure that the battery has been fully charged before using the device without the A.C power adapter connected.
Connecting the Device to a Telephone

The device provides two telephone ports. The ports provide connection to a single telephone number assigned to the device by your service provider.

1. Unplug your telephone from your wall's telephone jack.
2. Plug one end of your telephone's cord into one of the telephone ports. Do not plug the device into your telephone wall jack.

>Note:
- The telephone cord is not included.
- The device and telephone cord are for indoor use only.
- Only corded telephones or cordless base stations connected directly to the Home Phone device will receive service.
- If the Home Phone device is connected to a cordless phone base station, any extension phones mated with that base station will also receive service.
Mounting the Device

**Horizontal Mounting**

Place the device on a smooth surface with cool air and good ventilation. Keep the device at least 4 inches away from other objects.

**Vertical Mounting**

Fix two screws into the wall. The screw heads extend about 0.1 inches from the surface of the wall. The diameter of a screw head should be between 0.22 inches and 0.28 inches. The distance between two screws should be 3 inches. Align the mounting brackets with the screws, push the device towards the wall, and connect the brackets with the screws ensuring that the device is stable.
3 General Functions

Powering on the Device

Press the button to power on the device. When the device is on, the power indicator will be blue.

Note:

Press and hold the button for 1 second to power off the device.

Activating the Device

If your device has not yet been activated, please follow the steps below:

1. Dial *228 from a telephone that is connected to the Home Phone device to activate the device.
2. You will hear a confirmation message once programming is complete.
Understanding the Indicators

The following table describes your device’s status at any given time.

<table>
<thead>
<tr>
<th>Icon</th>
<th>Indicator</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Voice mail</td>
<td>Blinking Blue</td>
<td>New Message</td>
</tr>
<tr>
<td>Battery</td>
<td>Blue</td>
<td>Full Charge</td>
</tr>
<tr>
<td></td>
<td>Blinking Blue</td>
<td>Partial Charge</td>
</tr>
<tr>
<td></td>
<td>Blinking Red</td>
<td>Low Charge</td>
</tr>
<tr>
<td>Signal Strength</td>
<td>Both Blue</td>
<td>Strong</td>
</tr>
<tr>
<td></td>
<td>One Blue</td>
<td>Moderate</td>
</tr>
<tr>
<td></td>
<td>One Blinking Blue</td>
<td>Weak</td>
</tr>
<tr>
<td>Power</td>
<td>Blue</td>
<td>The device is on</td>
</tr>
</tbody>
</table>

Making Calls

1. Before making a call, make sure signal and signal strength indicators are lit up.
2. Place a call by entering the desired telephone number, including the area code, on your telephone.
3. When your call is complete, hang up or return the phone to the receiver to ensure that you can receive calls.

Making a 3-Way Call

You can talk with two parties at the same time by using the 3-way calling feature on your Home Phone service.
1. While on the first call, dial the number of the second party.
2. Press **FLASH**; the first party is automatically put on hold while the call is made.
3. When the 2nd party answers, press **FLASH** to initiate the 3-way call.
4. If the second party does not answer, press the **FLASH** key twice to end the connection and return to the first party.
5. To end both conversations, press the switch hook key on your phone.

**Receiving Calls**

Lift the handset to answer an incoming call.

📖 **Note:**

If your telephone requires external power to operate, service (including the ability to make and receive 911 calls) will not be available during a power outage.

**Adjusting the In-Call Volume**

1. Take the phone off the hook so you can hear the dial tone and verify that telephone service is available.
2. Press **# # 1** to adjust the volume.
3. Press keys 1 to 4 to select the desired volume.
4. After selecting the desired volume, press the * key to save it. If you hear a single confirmation tone, you have successfully set the volume level.

📖 **Note:**

When you have pressed an incorrect key you will hear a double tone. The system will return to the off-hook state, you can try adjusting the volume again when you hear the dial tone.
Using Voice Mail

1. The voice mail indicator ( ) will blink blue to indicate that you have one or more unheard voice mail messages.
2. Dial * 8 6 to access voice mail system.
3. Follow the instructions to and manage your voice mails.

**Note:**

Please refer to the Troubleshooting section for additional details on accessing voice mail, or if you would like to use a home telephone answering machine as your preferred method to manage your voice mail messages.

Important Facts

**Dialing**

The device requires 10-digit dialing for all calls. You will need to use the three-digit Area Code when dialing local and long-distance numbers.

**Call Forwarding**

The device allows you to forward calls to another phone number, including your mobile phone or office number. Your home phone will not ring until you deactivate the service.

**To Activate Call Forwarding:**

1. Dial * 7 2.
2. Immediately enter the phone number where you want calls to be forwarded (e.g. 212-123-4567).
3. You will hear a confirmation tone.
4. Hang up or return the phone receiver to its base.
To Deactivate Call Forwarding:

1. Dial * 7 2 0.
2. You will hear a confirmation tone.
3. Hang up or return the phone receiver to its base.

Device Compatibility

The U.S. Cellular Home Phone device is not compatible with fax machines, home security systems, DVR services, credit card machines, or medical alert services (e.g. Life Alert).

Assistive Communication Devices

TTY (Text Telephony) and TDD (Telecommunications Device for the Deaf) allow individuals who are deaf, hard of hearing, or have speech or language disabilities to communicate by telephone.

When a user types his or her conversation on a TTY keyboard, it is transmitted as tones through the telephone. Tones are received by the other person’s TTY, translated into text and displayed on the screen. In order to use the TTY network, you must have a TTY-compatible phone and be in the TTY mode to place or receive calls. Note that most digital wireless devices are TTY-compatible.
Why am I not getting a dial tone on my telephone?

1. Ensure that the power adaptor is properly connected and that the power indicator is illuminated.
2. Check to make sure that the signal strength indicator is illuminated.
3. Check to make sure the telephone cord is securely plugged in

How do I check my voice messages?

Dial * 86 to access your voice mail messages.

Can I create a shortcut to access my voice mail?

The availability of a shortcut feature to access voice mail messages depends solely on the capabilities of the corded or cordless phone that you use with your Home Phone device. Please refer to the user material that came with your phone. If your phone does not support a shortcut feature to access voice messages, you may have the option to save your voice mail number into the address book on the handset and assign that number to the #1 speed dial position on your phone's keypad. Remember, you can always dial * 86 to access your voice mail.

Can I use my telephone answering machine instead of voice mail?

Yes. Set the answering device to fewer rings in order to pick up the call before voice mail. Alternatively, turn off your home answering machine or increase the number of rings if you would like to use the voice mail service. Please refer to the user material provided by the home answering machine manufacturer for instructions.
Does 911 work on this device?

Yes, the Home Phone device is Enhanced 911 (E911) compatible. Because the device is intended for indoor use only, please be prepared to provide your location inside the premises to public service personnel when you call 911. The GPS chipset embedded in the Home Phone device will work best if the device is located near a window or other exterior opening.

Does this product work during a power outage?

While the Home Phone device has an internal backup battery for use during power outages, if the telephone connected to the device requires external power to operate, service (including the ability to make and receive 911 calls) will not be available during a power outage.

Service will only be available during a power outage if the telephone connected to the device does not rely on external power to operate (as is the case with many corded phones).

How long is the battery life?

Talk time is about 2 hours and standby time is about 36 hours when the device is not connected to a working A.C. power outlet. Actual values vary with the network environment.

How does Caller ID work?

Caller ID allows you to see the caller's number before you answer the call. Please consult the user’s manual of your corded or cordless telephone for instructions on how to use Caller ID.

How to adjust the volume on my telephone?

You can adjust the volume using your telephone connected to the device. Four volume
levels are available, with level 1 being the softest and level 4 the loudest. The default setting is level 2.

**How to set the TTY mode?**

Enter the keys `# # 5 6 * n #` to set the TTY mode.

- **n=0**: TTY off mode. The standard voice speaking mode and the listening mode. This is the default setting.
- **n=1**: TTY full mode. Transmit and receive the TTY characters.
- **n=2**: VCO mode. Receive TTY characters but transmit by speaking into the speaker.
- **n=3**: HCO mode. Transmit TTY characters but receive by listening to the receiver.
5 Product Safety Information

This section contains important information pertaining to the operating instructions of your device. It also contains information about how to use the device safely. Read this information carefully before using your device.

Electronic Device
Power off your device if using the device is prohibited. Do not use the device when using the device causes danger or interference with electronic devices.

Medical Device
• Follow rules and regulations set forth by hospitals and health care facilities. Do not use your device when using the device is prohibited.
• Pacemaker manufacturers recommend that a minimum distance of 15 cm be maintained between a device and a pacemaker to prevent potential interference with the pacemaker. If you are using a pacemaker, use the device on the opposite side of the pacemaker and do not carry the device in your front pocket.
• Some wireless devices may affect the performance of hearing aids. For any such problems, consult your service provider.

Potentially Explosive Atmosphere
Power off your device in any area with a potentially explosive atmosphere, and comply with all signs and instructions. Areas that may have potentially explosive atmospheres include the areas where you would normally be advised to turn off your vehicle engine. Triggering of sparks in such areas could cause an explosion or a fire, resulting in bodily injuries or even deaths. Do not power on your device at refueling points such as service stations. Comply with restrictions on the use of radio equipment in fuel depots, storage, and distribution areas, and chemical plants. In addition, adhere to restrictions in areas where blasting operations are in progress. Before using the device, watch out
for areas that have potentially explosive atmospheres that are often, but not always, clearly marked. Such locations include areas below the deck on boats, chemical transfer or storage facilities, and areas where the air contains chemicals or particles such as grain, dust, or metal powders. Ask the manufacturers of vehicles using liquefied petroleum gas (such as propane or butane) whether this device can be safely used in their vicinity.

Traffic Security

- Do not use your device while driving, and observe the local laws and regulations.
- Do not use your device while flying in an aircraft. Power off your device before boarding an aircraft. Using wireless devices in an aircraft may cause danger to the operation of the aircraft and disrupt the wireless telephone network. It may also be considered illegal.

Operating Environment

- Do not use or charge the device in dusty, damp, and dirty places or places with magnetic fields. Otherwise, it may result in a malfunction of the circuit.
- On a stormy day with thunder, do not use your device, to prevent any danger caused by lightning.
- When you are on a call, do not touch the antenna. Touching the antenna affects the call quality and results in increase in power consumption. As a result, the talk time and the standby time are reduced.
- Use accessories authorized by the manufacturer. Using unauthorized accessories will render the warranty null and void.
- Because the device needs to disperse heat during working, place the device and the power supply in a ventilated and shady place. Never cover the device, put objects on it, or place it near water, fire as well as inflammable and explosive materials.
- This device should be installed and operated with a minimum distance of 20 cm between the antenna and all persons.
Keep the ambient temperature between -10°C and 45°C while the device is being charged. Keep the ambient temperature between -10°C to 55°C for using the device powered by a battery.

**Safety of Children**
Comply with all precautions with regard to children's safety. Letting the child play with your device or its accessories, which may include parts that can be detached from the device, may be dangerous, as it may present a choking hazard. Ensure that small children are kept away from the device and accessories.

**Accessories**
Use the accessories delivered only by the manufacturer. Using accessories of other manufacturers or vendors with this device model may invalidate any approval or warranty applicable to the device, result in the non-operation of the device, and cause danger.

**Battery and Charger**
- Unplug the charger from the electrical plug and the device when not in use.
- Do not connect two poles of the battery with conductors, such as metal materials, keys, or jewelry. Otherwise, the battery may be short-circuited and may cause injuries and burns on your body.
- Do not disassemble the battery or solder the battery poles. Otherwise, it may lead to electrolyte leakage, overheating, fire, or explosion.
- If battery electrolyte leaks out, ensure that the electrolyte does not touch your skin and eyes. When the electrolyte touches your skin or splashes into your eyes, wash your eyes with clean water immediately and consult a doctor.
- If there is a case of battery deformation, color change, or abnormal heating while you charge or store the battery, remove the battery immediately and stop using it. Otherwise, it may lead to battery leakage, overheating, explosion, or fire.
If the power cable is damaged (for example, the cord is exposed or broken), or the plug loosens, stop using the cable at once. Otherwise, it may lead to an electric shock, a short circuit of the charger, or a fire.

Do not dispose of batteries in fire as they may explode. Batteries may also explode if damaged.

Danger of explosion if battery is incorrectly replaced. Recycle or dispose of used batteries according to the local regulations or reference instruction supplied with your device.

Cleaning and Maintenance

The device, battery, and charger are not water-resistant. Keep them dry. Protect the device, battery, and charger from water or vapor. Do not touch the device or the charger with a wet hand. Otherwise, it may lead to a short circuit, a malfunction of the device, and an electric shock to the user.

Do not place your device, battery, and charger in places where they can get damaged because of collision. Otherwise, it may lead to battery leakage, device malfunction, overheating, fire, or explosion.

Do not place magnetic storage media such as magnetic cards and floppy disks near the device. Radiation from the device may erase the information stored on them.

Do not leave your device, battery, and charger in a place with an extreme high or low temperature. Otherwise, they may not function properly and may lead to a fire or an explosion.

Do not place sharp metal objects such as pins near the earpiece. The earpiece may attract these objects and hurt you when you are using the device.

Before you clean or maintain the device, power off the device and disconnect it from the charger.

Do not use any chemical detergent, powder, or other chemical agents (such as alcohol and benzene) to clean the device and the charger. Otherwise, parts of the device may be damaged or a fire can be caused. You can clean the device and the charger with a piece of damp and soft antistatic cloth.
• Do not dismantle the device or accessories. Otherwise, the warranty on the device and accessories is invalid and the manufacturer is not liable to pay for the damage.

Emergency Call
You can use your device for emergency calls in the service area. The connection, however, cannot be guaranteed in all conditions. You should not rely solely on the device for essential communications.

Federal Communications Commission (FCC) Statement
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.

Warning: Changes or modifications made to this device not expressly approved by Huawei Technologies Co., Ltd. may void the FCC authorization to operate this device.
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software installed, capacities and settings of local network, and therefore may not be
activated or may be limited by local network operators or network service providers.

Thus, the descriptions herein may not exactly match the product or its accessories
which you purchase.

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Import and Export Regulations
Customers shall comply with all applicable export or import laws and regulations and be responsible to obtain all necessary governmental permits and licenses in order to export, re-export or import the product mentioned in this manual including the software and technical data therein.

Privacy Policy
Please refer to our privacy policy on our websites for the information about how we protect your personal information.
6  12 MONTH LIMITED WARRANTY

Personal Communications Devices, LLC (the "Company") warrants to the original retail purchaser of this cellular handset or wireless device (Product), that should this Product or any part thereof during normal consumer usage and conditions, be proven defective in material or workmanship that results in the Product's failure within the first twelve (12) month period from the date of purchase (proof of purchase required), such defect(s) will be repaired or replaced (with new or rebuilt parts) at the Company's option, without charge for parts or labor directly related to the defect(s).

The antenna, keypad, display, rechargeable battery and battery charger, if included with the Product, are similarly warranted for twelve (12) months from the date of purchase.

This Warranty extends only to consumers who purchase the product in the United States or Canada and it is not transferable or assignable.

This Warranty does not apply to:

(a) Product subjected to abnormal use or conditions, accident, mishandling, neglect, unauthorized alteration, misuse, improper installation or repair or improper storage;

(b) Product whose mechanical serial number or electronic serial number has been removed altered or defaced;

(c) Damage from exposure to moisture, humidity, excessive temperatures or extreme environmental conditions;

(d) Damage resulting from connection to, or use of any accessory or other product not approved or authorized by the Company;

(e) Defects in appearance, cosmetic, decorative or structural items such as framing and non-operative parts;
(f) Product damaged from external causes such as fire, flooding, dirt, sand, weather conditions, battery leakage, blown fuse, theft or improper usage of any electrical source;

(g) Product subjected to unauthorized modifications to the software of the Product or to the Product itself;

(h) Product subjected to the unauthorized opening or repair of the Product;

(i) Product subjected to hacking, password-mining, jail breaking, the unlocking of the boot loader using the fast boot program or the tampering with or short-circuiting of the battery;

(j) Product that has been modified to alter functionality or capability of the Product without the written permission of the Company.

The Company disclaims liability for removal or reinstallation of the Product, for geographic coverage, for inadequate signal reception by the antenna or for communications range or operation of the cellular system as a whole.

When sending your wireless device to the Company for repair or service, please note that any personal data or software stored on the Product may be inadvertently erased or altered. Therefore, we strongly recommend you make a back up copy of all data and software contained on your Product before submitting it for repair or service. This includes all contact lists, downloads (i.e. third-party software applications, ringtones, games and graphics) and any other data added to your Product. In addition, if your Product utilizes a SIM or Multimedia card, please remove the card before submitting the Product and store for later use when your Product is returned.

The Company is not responsible for and does not guarantee restoration of any third-party software, personal information or memory data contained in, stored on, or integrated with any other wireless device, whether under warranty or not, returned to the Company for repair or service.

To obtain repairs or replacement within the terms of this Warranty, the Product should
be delivered with proof of Warranty coverage (e.g. dated bill of sale), the consumer’s return address, daytime phone number and/or fax number and complete description of the problem, transportation prepaid, to the Company at the address shown below or to the place of purchase for repair or replacement processing. In addition, for reference to an authorized Warranty station in your area, you may telephone in the United States (800) 229-1235, and in Canada (800) 465-9672 (In Ontario call 416-695-3060).

THE EXTENT OF THE COMPANY’S LIABILITY UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT PROVIDED ABOVE AND, IN NO EVENT, SHALL THE COMPANY’S LIABILITY EXCEED THE PURCHASE PRICE PAID BY PURCHASER FOR THE PRODUCT.

ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY. ANY ACTION FOR BREACH OF ANY WARRANTY MUST BE BROUGHT WITHIN A PERIOD OF 18 MONTHS FROM DATE OF ORIGINAL PURCHASE. IN NO CASE SHALL THE COMPANY BE LIABLE FOR AN SPECIAL CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, WHATSOEVER.

THE COMPANY SHALL NOT BE LIABLE FOR THE DELAY IN RENDERING SERVICE UNDER THIS WARRANTY OR LOSS OF USE DURING THE TIME THE PRODUCT IS BEING REPAIRED OR REPLACED.

No person or representative is authorized to assume for the Company any liability other than expressed herein in connection with the sale of this product.

Some states or provinces do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damage so the above limitation or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.
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