Voice Mail to Text

$2.99/month plus applicable taxes

Voice Mail to Text is convenient, fast, private and easy to use. Try our Voice Mail to Text risk-free for 30 days, after which you will be billed $2.99. During those 30 days, experiment with our service and decide for yourself.

If you want:

- Instant and discreet access to your voice mail at any time
- Easy reply mechanism via text or e-mail
- Digital copies of all your voice mails
- Automated, secure and useful transcriptions of your voice mail

Then Voice Mail to Text is for you!

When you sign up for the free trial, your voice mail messages will be delivered to your Text Messaging In box.

Switch to e-mail delivery.

Here are the steps:

- Access your Delivery Preference Portal—you can do this right from your handset by clicking on the link included in the initial text message, or you can access it from your computer at https://voicemailtotext.uscellular.com
- Log in with your mobile phone number and your voice mail password
- Simply select e-mail, text or both. Don’t forget to type your e-mail address in the space provided

How to opt out

If Voice Mail to Text does not meet your needs, you can cancel the service right from your handset before you are ever billed. Simply respond “STOP” to the text message that will be sent to you in a few weeks. Make sure you do this before the trial ends, otherwise you will need to call 611 to cancel.

Things we want you to know: See second page.
Voicemail-to-Text Service Terms and Conditions

General. The U.S. Cellular Voicemail-to-Text Service (the “V2T Service”) is designed to convert voice mail messages to text format for delivery to users’ wireless devices or email accounts using fully automated speech recognition technology. The V2T Service is provided to users as a “Service” under the terms of U.S. Cellular’s standard Customer Service Agreement (the “Agreement”) available at www.uscellular.com/legal. These V2T Service Terms and Conditions, the Agreement and U.S. Cellular’s Privacy Statement available at www.uscellular.com/site/privacy/index.html (collectively, these “Terms”) form the basis of the agreement for the V2T Service between the user (“You” and “Your”) and United States Cellular Corporation on behalf of itself and its operating license affiliates doing business as U.S. Cellular in Your Home Market, as defined in the Agreement (“U.S. Cellular”). By using the V2T Service, You are agreeing to be bound by the Terms. You may not use the V2T Service unless You have agreed to these Terms.

Authorization for V2T Service. By using the V2T Service, in addition to the authorizations that you provided U.S. Cellular in the Agreement, You authorize the U.S. Cellular third party vendors that provide the V2T Service to use and retain all or portions of Your voice mail messages and the text transcriptions of such messages (“Transcriptions”) to render, tune, enhance, and improve the V2T Service and their speech recognition technologies and to provide to third parties statistical models derived therefrom to their research and development partners and contractors for such purposes.

Delivery and Use. You are responsible for enabling Your voice mail password to listen to voice mail messages, for logging into the preferences portal to provide Your delivery preferences and for protecting Your password. You are responsible for providing a correct email address and updating the email address through the preferences portal when there are changes made to the address of Your email account. Neither U.S. Cellular nor its V2T Service vendors shall be responsible for Transcriptions sent to incorrect email addresses that You provide. As a result of system constraints, the V2T Service may not fully transcribe some voice mail messages, and related Transcriptions will appear as incomplete text messages. Such incomplete Transcriptions will be denoted by an ellipsis “...” or some other indication that Your Transcription is incomplete or Your voice mail message has been truncated. In such situations, You may obtain the full message by listening to your voice mail message.

Disclaimer. THE V2T SERVICE IS PROVIDED AS-IS AND AS-AVAILABLE, AND BOTH U.S. CELLULAR AND ITS THIRD PARTY SERVICE VENDORS DISCLAIM ANY AND ALL WARRANTIES, EXPRESS OR IMPLIED, REGARDING THE V2T SERVICE INCLUDING ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT TO THE EXTENT PERMITTED BY APPLICABLE LAW. The V2T Service does not use human transcribers, and there is a probability of transcription errors. Transcription times are not guaranteed. Accordingly, You should not use the V2T Service for mission critical purposes. Voice mail messages are not controlled or filtered in any way. Neither U.S. Cellular nor its V2T Service vendors are responsible for errors in the conversion of voice mail messages to text or for content that is unlawful, harmful, threatening, abusive, vulgar, obscene, tortious, or otherwise objectionable. You cannot use the V2T Service unless You have text messaging on your account.

Limitation of Liability. IN NO EVENT SHALL U.S. CELLULAR OR ITS V2T SERVICE VENDORS BE LIABLE FOR ANY DIRECT, INDIRECT, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES ARISING FROM YOUR USE OF THE V2T SERVICE, INCLUDING BUT NOT LIMITED TO, LOSS OF REVENUES AND LOSS OF PROFITS, EVEN IF U.S. CELLULAR OR SUCH VENDOR HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Restrictions. You may not use the V2T Service for any unlawful, improper, harassing or abusive purpose or in such a way that interferes with U.S. Cellular’s network, business operations, employees or customers, and U.S. Cellular may interrupt, restrict or terminate the V2T Service to You without notice in its sole discretion. You may not submit any pre-recorded voice mails to the V2T Service for transcription or use any automated process to access the V2T Service.

Proprietary Rights. U.S. Cellular and/or its V2T Service vendors own all rights in and to the V2T Service. Except as expressly stated herein, these Terms do not grant any rights to, or in, patents, copyrights, database rights, trade secrets, trade names, trade marks (whether registered or unregistered), or any other rights or licenses in respect of, or related to, the V2T Service or any related documentation.

Free Trial. You are entitled to one 30-day free trial of the V2T Service per calendar year provided Your account is current with all balances and you have not previously subscribed to the V2T Service.

Conversion to Fee Based V2T Service. You will be given 2 opportunities to opt-out of the V2T Service at the end of the 30-day trial before charges will be assessed. U.S. Cellular will provide You with an SMS message to remind You to opt-out of the V2T Service on or after day 26 of the trial and a second time on day 30. If you do not opt-out of the V2T Service by responding “STOP” to the SMS message by day 30, You will be charged the applicable monthly service charge each calendar month thereafter until you cancel the V2T Service as provided below.

Charges. Charges include the conversion of the voice mail message to the Transcription that is delivered to You according to Your preferences. Additional charges, however, may apply based on Your U.S. Cellular service plan such as for receiving email or text messages on your wireless device or replying to or forwarding the Transcription via SMS or email.

Cancellation. Once You have the V2T Service, You must call Customer Care at #611 or 888-944-9400 or visit a U.S. Cellular retail store to cancel Your V2T Service.

Conflict. In the event of conflict between these V2T Service Terms and Conditions and the terms and conditions in the Agreement or U.S. Cellular’s Privacy Statement, these V2T Service Terms and Conditions shall govern to the extent of the inconsistency, but only as it applies to the V2T Service.

By activating service, Customer agrees to be bound by the Voicemail-to-Text Service Terms and Conditions.