This guide walks through the process of changing your Phone Number on a specific line of service through the My U.S. Cellular Business Account portal.

Please note that only one phone number can be changed at a time through the "Subscriber Dashboard."

1. Log into your My U.S. Cellular Business Account with the login credentials provided to you by your Business Sales Support Specialist.
2. On the portal landing page, click "Subscribers" and search by phone number or by the name of the line's owner.
If more than one subscriber fits the criteria entered, locate and click on the correct subscriber. You will be directed to the Subscriber Dashboard. Under Subscriber Info, the current phone number assigned for that line is displayed.

Click on "Change Phone Number," under Subscriber Info.

A “Change Phone Number” dialog box appears requesting details to process the request. Fill in "State," "City" and "Area Code" fields. Then click "Change Phone Number" button at the bottom right.
A confirmation message will display at the top of your Subscriber Dashboard screen, along with any additional instructions that are required.

Note: A confirmation email will also be provided that will list the details of your order and a copy of these instructions.