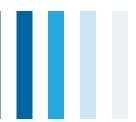


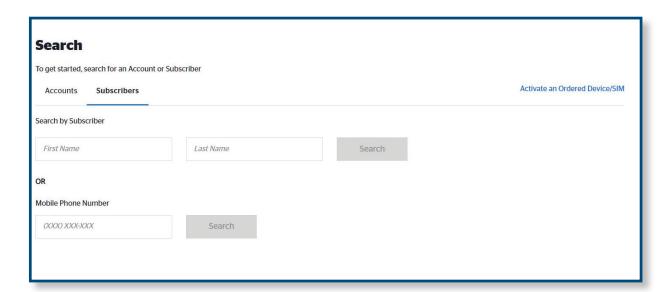
## CHANGE YOUR DEVICE'S SIM CARD



This guide walks through the process of replacing a SIM card in your device through the *My U.S. Cellular Business Account* portal.

## Please note:

- This process provides you with a way to change an existing SIM card only.
- Your subscriber phone number remains the same.
- Log into your *My U.S. Cellular Business Account* with the login credentials provided to you by your Business Sales Support Specialist.
- On the portal landing page, click "Subscribers" and search by phone number or by the name of the line's owner.

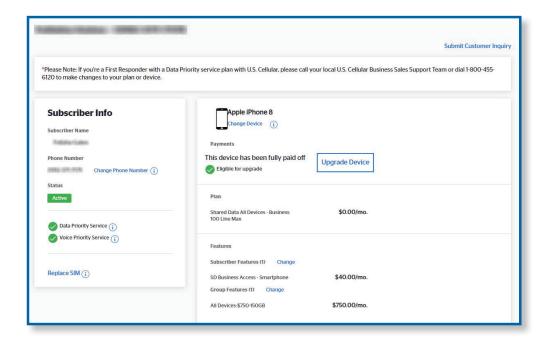


## CHANGE YOUR DEVICE'S SIM CARD

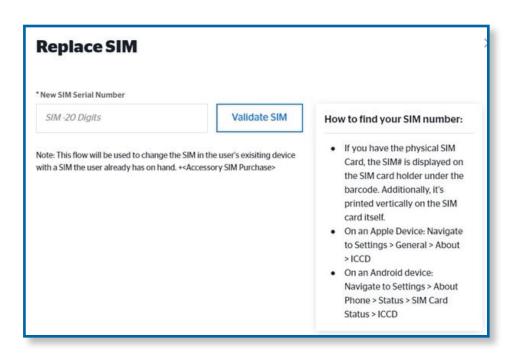




If more than one subscriber fits the criteria entered, locate and click on the correct subscriber. You will be directed to the Subscriber Dashboard. Under Subscriber Info, you will see a link to "Replace SIM."



A "Replace SIM" Dialog box appears, enter the number of the new SIM card you would like to replace in your device. Instructions are provided to find this number. Click the "Validate SIM" button to confirm this number is available for use and not tied to another line of service.

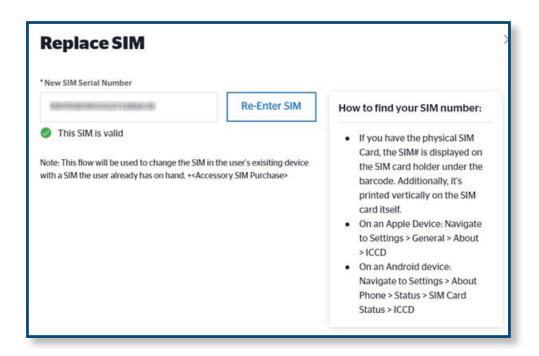


## CHANGE YOUR DEVICE'S SIM CARD





After validation, please click on the "Replace SIM" button at the bottom of the dialog box to complete the order.



If your SIM change was successful, you will see a message at the top of the Subscriber dashboard with instructions on how to complete your device activation.

Note: A confirmation email will also be provided that will list the details of your order and a copy of these instructions.

