

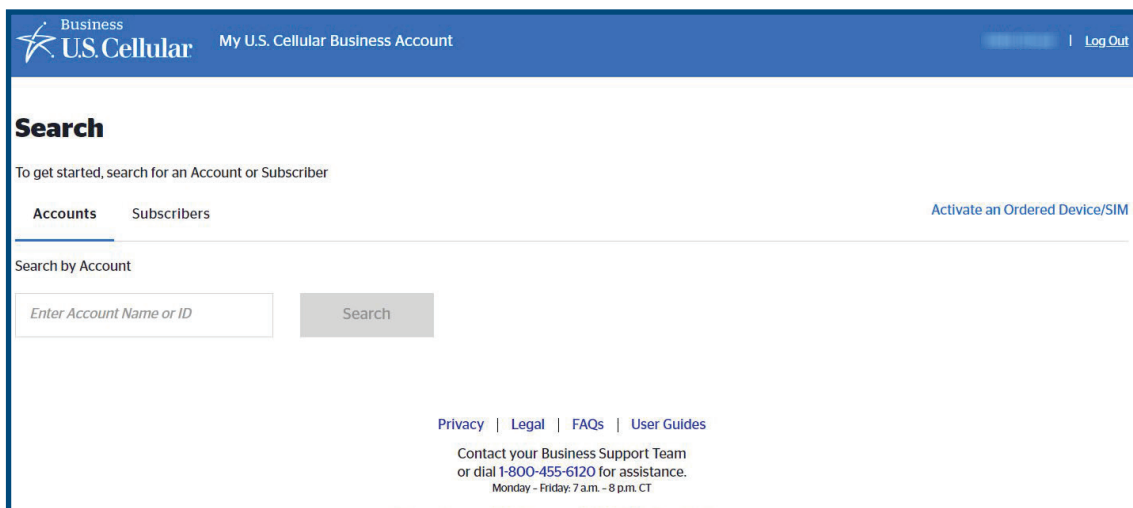
ACTIVATE A CUSTOMER-OWNED DEVICE

This guide walks through the process of activating a customer-owned device on a new line through the **My U.S. Cellular Business Account** portal. There are two entry points for this flow:

- From the “**Add a line with your own Device**” link in the **Actions** menu
- From the “**Bring your own Device**” selection in the **Add a Line** flow.

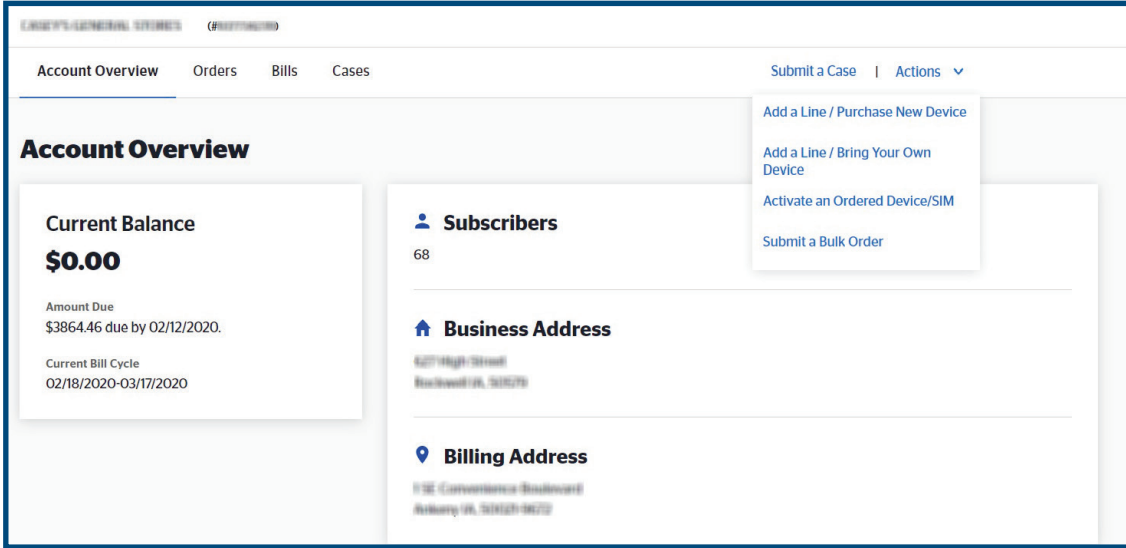
This guide will cover instructions from the first entry point.

- 1** Log into your **My U.S. Cellular Business Account** with the login credentials provided to you by your Business Sales Support Specialist.
- 2** Once you have logged into the portal, search by **Account Name** or **Account ID** in the search field. Your search may return several results, select the **Account** under which you will be adding lines of service.



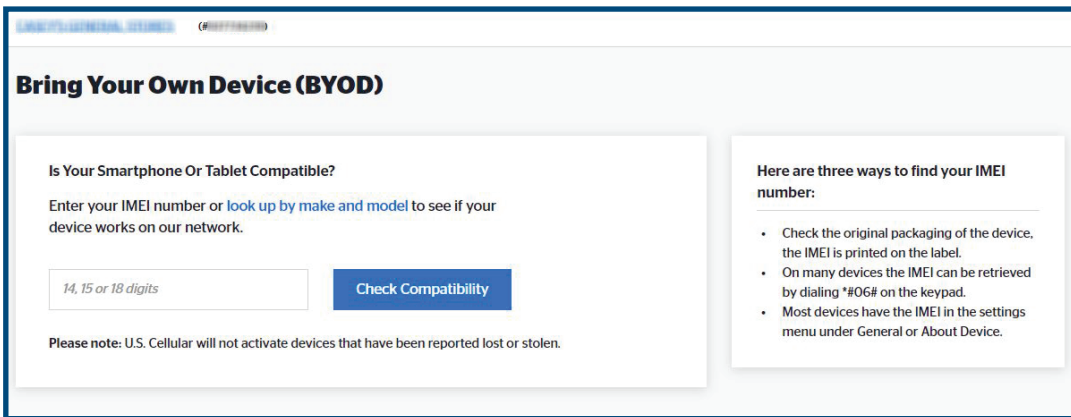
The screenshot shows the 'My U.S. Cellular Business Account' portal. At the top, there's a blue header with the Business U.S. Cellular logo and 'My U.S. Cellular Business Account' text. To the right of the header are links for 'Log Out' and 'Forgot Password'. Below the header is a 'Search' section with the instruction 'To get started, search for an Account or Subscriber'. There are two tabs: 'Accounts' (selected) and 'Subscribers'. A link 'Activate an Ordered Device/SIM' is visible on the right. Under the 'Accounts' tab, there's a 'Search by Account' section with a text input field labeled 'Enter Account Name or ID' and a 'Search' button. At the bottom, there's a footer with links for 'Privacy', 'Legal', 'FAQs', and 'User Guides', followed by contact information for the Business Support Team: 'Contact your Business Support Team or dial 1-800-455-6120 for assistance. Monday - Friday, 7 a.m. - 8 p.m. CT'.

- 3** On the account dashboard click on the **"Actions"** link in the top right-hand corner of your screen. Next, click on the **"Add a Line/Bring your own Device"** link.



The screenshot shows the 'Account Overview' page of a U.S. Cellular account. In the top right corner, the 'Actions' link is highlighted, and a dropdown menu is open. The menu options are: 'Add a Line / Purchase New Device', 'Add a Line / Bring Your Own Device', 'Activate an Ordered Device/SIM', and 'Submit a Bulk Order'. The 'Add a Line / Bring Your Own Device' option is the one to be selected.

- 4** The first screen will request details of the device on which you want to activate a new line of service. Enter the **Serial Number** (IMEI or MEID) of the device you want to use in the appropriate field. Click on **"Check Compatibility"** to confirm the device is suitable for use. Guidance on how to find this serial number is located on the right-hand side of the screen.



The screenshot shows the 'Bring Your Own Device (BYOD)' activation screen. It asks 'Is Your Smartphone Or Tablet Compatible?' and provides instructions to enter the IMEI number or look up by make and model. A text input field is labeled '14, 15 or 18 digits' and a blue 'Check Compatibility' button is present. A note states: 'Please note: U.S. Cellular will not activate devices that have been reported lost or stolen.' On the right, a box titled 'Here are three ways to find your IMEI number:' lists three methods: checking the original packaging, retrieving the IMEI by dialing *#06#, and finding it in the settings menu.

5 Next, select a SIM card option to use with your device:

Select **"I already have a SIM Card"** if you have a new U.S. Cellular SIM card not previously associated with a service line.

Select **"Order new SIM Card"** if want it to be shipped to you.

Click **"Continue"** after you **make a selection** and validate SIM credentials.

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Bring Your Own Phone Or Device (BYOD)

✓ Congratulations! Your device works on the U.S. Cellular wireless network

Your device is:

Apple®
iPhone XR (BYOD)
IMEI: [REDACTED]
[Remove Device](#)

Your device will require a new U.S. Cellular sim card to function.

☒ I already have a SIM card

* New SIM Serial Number

SIM - 20 digits [Validate SIM](#)

☐ Ship me a new SIM card (SIM Card Kit - \$0.01)

How to find your SIM number

- Lorem ipsum dolor sit amet, consectetur adipiscing elit.
- Vestibulum tincidunt augue ut felis rhoncus elementum.
- Etiam semper erat non viverra dictum.

6 On the next screen, you'll select a plan for your new line. If there are other subscribers on your account, you will see the plans they have chosen based on your company's contract. For another option, click on **"Add line with New Plan."** When you're finished, click the **"Continue"** button.

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1 DEVICE 2 PLAN 3 FEATURES 4 ACCESSORIES 5 REVIEW

Line 1
Apple iPhone XR (BYOD)
IMEI: [REDACTED]
[Remove Device](#)

Add Line

Add a line to one of your group plans or add a new plan

[Add Line with New Plan](#)

Your Group Plans

- Pooled B2B 250
- National 1000 - New plan with a very long name
New plan with a very long name
- National 500
- National 250

- 7** On the following screens, you can add features and accessories. All your purchases will be summarized on the **"Review Order"** screen. Click **"Place Order"** to finalize.

Review Order

Customer Information

Customer Details

(#) (###) (###) (####)

(###) (###) (###) (####)

Billing Address

6277 High Street, Rockwell

IL, 60079

Shipping Method

Shipping to

6277 High Street,

Rockwell, IL, 60079

Payment Information

One-time charges will be deferred to the next bill

Your default payment account will be used for this transaction.

Your Cart

One-time

Phone Line #1	\$0.01
Apple iPhone 8 (BYOD)	-
ESN#:	-
Shared Connect for Business 100 Lines Maximum Plan	-
Detailed Billing	-
SIM Card Kit	\$0.01
Subtotal	\$0.01
Shipping	Free
Taxes	Pending Pending
Total	\$0.01

Back

Pay one-time
\$0.01

Place Order

Equipment charges will be placed once shipped.

- 8** A confirmation page will confirm that the transactions has been submitted.

Please note:

- If you selected to use your own SIM with this new line of service, the device will complete the final steps of activation and may take up to 20 minutes before your device is active on the network.
- If you selected to ship a SIM kit, upon arrival of the kit, please visit the Account Dashboard, pull down the Actions tab and click on **"Activate an Ordered Device/SIM"**.

A confirmation email with details of your order will also be sent to the email that's on file.

Thank You!

Order # has been successfully submitted.

Your new phone number is

(###) (###) (###) (####)

[Print order details](#)