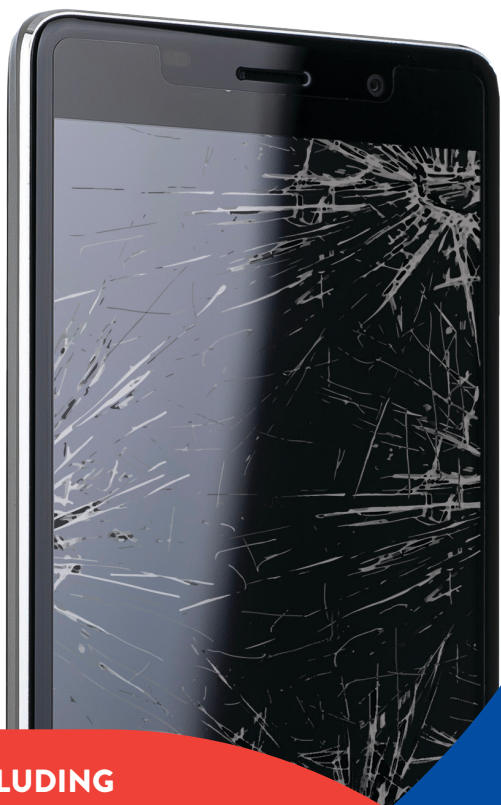


# DEVICE PROTECTION+

*Protect all that is good  
about your device.*



INCLUDING  
**UNLIMITED**

CRACKED SCREEN REPAIR  
FOR ELIGIBLE DEVICES  
(SELECT PLANS)



asurion

# MORE THAN JUST DEVICE PROTECTION

*Device Protection+ (DP+) is peace of mind when something happens to your device. Each plan includes coverage for loss, theft, accidental damage, and post-warranty malfunctions.*



## IT'S ALL PART OF THE PLAN

SEE **PAGES 4 & 5** FOR ALL PLANS AND BENEFITS

Protect all that is good about your device with **Device Protection+.**<sup>1</sup> We're committed to helping you get your phone or tablet up and running. You have our word.

Coverage includes:



Accidental damage from handling, such as drops and spills



Loss, theft, unrecoverable and damage



As soon as next-day device replacements



Post-warranty mechanical or electrical malfunctions

Plus with **Device Protection+ Ultimate**, you also get:



Unlimited Screen Repair<sup>2</sup>; \$0 Service Fee



Unlimited battery replacements<sup>3</sup>



Unlimited photo & video storage<sup>4</sup>

<sup>1</sup> Limitations and exclusions apply. See plan terms and conditions for more information.

<sup>2</sup> Availability of same-day service option is subject to claim approval time, replacement device and technician availability. Repairs may use new or refurbished parts, and may contain original or non-original manufacturer parts.

<sup>3</sup> Subject to eligible wireless phones outside of manufacturer's warranty period that power on but fail to hold an adequate charge after diagnostic testing. Available for select devices in select areas.

<sup>4</sup> There may be limitations on the size of each video that is to be backed up and secured.

# KEY TERMS & CONDITIONS

Device Protection+ Ultimate	<b>Monthly Charge:</b> \$14.99/month per mobile number enrolled. Includes Insurance and Service Contract.
Device Protection+ with AppleCare® Services (ACS)	<b>Monthly Charge:</b> \$15.99/month per mobile number enrolled. Includes Insurance, Service Contract, and AppleCare Services.
Device Protection+ Standard	<b>Monthly Charge:</b> \$9.99/month per mobile number enrolled. Includes Insurance and Service Contract.
Device Protection+ Basic	<b>Monthly Charge:</b> \$6.99/month per mobile number enrolled. Includes Insurance and Service Contract.
Billing and Charges	<b>Your Device Protection+ enrollment will continue to renew monthly until canceled.</b> Monthly charges are billed to your monthly wireless bill. Applicable deductibles or service fees are paid by credit card at time claim is approved. All applicable taxes and surcharges extra. Offers may be modified or discounted at any time.
Covered Incidents	<b>Insurance:</b> Loss, theft, unrecoverable and damage (excluding ADH). <b>Service Contract:</b> Accidental Damage from Handling (ADH) from day 1, and mechanical and electrical breakdowns (malfunction) due to defects in materials or workmanship or normal wear and tear after the manufacturer's warranty expires. For DP+ Ultimate only, access to technical support including device setup assistance and the Asurion Photos app is included from day 1. For coverage to apply to a device, you must own or lease the device and have used the device (logged use of voice or data) on your wireless number after enrollment. Coverage applies to the most recently used device on your wireless number.

**OPEN FOR MORE KEY TERMS & CONDITIONS >**

Device Protection+ Ultimate, Device Protection+ with AppleCare Services, Device Protection+ Standard, and Device Protection+ Basic programs are a combination of insurance and service contract. The insurance is underwritten by Allianz Global Risks US Insurance Company; Asurion Insurance Services, Inc. (in California, Agent License #OB35141; in Iowa, Agent License #1001000131) is the Agent and provides the claims servicing under these programs. Includes insurance similar to other insurance sold separately for up to \$4.80. The service contract is provided by Asurion Technology Services, Inc., or one of its affiliates.

# KEY TERMS & CONDITIONS

<b>Replacement Device</b>	Claims fulfilled with a replacement device and approved by 12 a.m. CT Mon-Sat (10:00 a.m. Sun) will be shipped and, in most cases, delivered the next business day. Replacement devices may be new or refurbished of the same or a like kind and quality model. Phone color, brand, model and features may be different. Compatibility of accessories is not guaranteed. For DP+ Ultimate customers only, claims filed and approved by 4 p.m. (local time) may be eligible for delivery of a replacement device as soon as the same day. Same day delivery is available in select locations for certain devices, which are subject to change at any time. Availability of delivery is subject to location, replacement and technician availability.
<b>Covered Device</b>	<b>Phone:</b> Includes the device and, if part of the loss, standard battery (if removable), standard battery charger, and SIM card. <b>Tablet:</b> Includes tablet and, if part of the loss, standard battery and SIM card. <b>Watch*:</b> Includes the device and, if part of the covered loss, standard battery, standard battery charger and SIM/eSIM.
<b>Service Contract: Screen Repair, Cracked Screen Repair or Back Glass Repair for Eligible Devices</b>	As soon as same-day screen repair, for certain programs, may be available for eligible devices in select areas. Same-day repair option depends on claim approval time, parts availability, and technician availability. Multiple repairs are not available for a single claim, excluding eligible DP+ with ACS claims. If your device requires multiple repairs, such as screen repair and back glass repair, we will replace your device and the replacement service fee will apply. Repairs may use new or refurbished parts, and may contain original or non-original manufacturer parts, and may void the manufacturer warranty. For a partial list of devices eligible for screen repair, see page 7 or visit <a href="https://asurion.com/claims/uscellular">asurion.com/claims/uscellular</a> to check device eligibility. For back glass repair eligibility, see the service fee table on page 2g or visit <a href="https://asurion.com/claims/uscellular">asurion.com/claims/uscellular</a> .
<b>Service Contract: Coverage for Eligible Apple-branded iPad Accessories</b>	An Apple Pencil and Apple-branded iPad keyboard compatible to and used with a covered iPad may be eligible for coverage under the service contract program included in Device Protection+ with AppleCare Services. Repairs and replacements may use or contain new or refurbished parts.

\*Smartwatches are only eligible for enrollment in Device Protection+ Standard.





KEY TERMS & CONDITIONS

Service Contract: Repair by Battery Replacement for Eligible Devices	For DP+ Ultimate and DP+ with ACS customers, battery replacement may be available. If an eligible device powers on and the battery fails to maintain an adequate charge after diagnostic testing, we will repair the eligible wireless device by replacing the battery after the manufacturer’s warranty expires. Available for select devices in select areas.
Claims Limits	<b>DP+ Ultimate and DP+ with ACS: Insurance and Service Contract Claim Limits</b> - Unlimited number of claims with a maximum device value of \$3,500 per claim. <b>DP+ Standard and DP+ Basic: Insurance Claim Limit</b> - Three claims per consecutive 12-month period. \$3,000 value maximum per claim. <b>Service Contract Claim Limit</b> - Two ADH claims and unlimited operational failure claims per consecutive 12-month period. \$3,000 value maximum per claim.
Bring Your Own Device	When you bring your own device and activate service with it on the UScellular wireless network, it may be eligible for enrollment in Device Protection+, <b>excluding Device Protection+ with ACS</b> . The applicable deductibles and service fees for the specific device make/model tier, as assigned under the Device Protection+ Program, apply for all approved claims. You can check eligibility and deductible/service fees at asurion.com/claims/uscellular. Replacement options will vary. Device must be in good working condition and may be subject to inspection prior to enrollment.
Cancellation Policy	You may cancel your optional coverage at any time and receive a prorated refund of your monthly fee.
Arbitration	Plan coverage contains binding arbitration (express state exemptions may apply; please see your Plan terms and conditions).
Service Contract: AppleCare® Services (ACS) Administration	For eligible Apple devices enrolled in DP+ with ACS, within the first 24 months, ACS administration will cover all ADH claims and malfunction claims. Customers have 30 days from new activation or upgrade to enroll in a DP+ plan. For any previously activated device eligible for enrollment in a DP+ plan, ACS is only available within 60 days of the initial device activation date.

Service Contract: Asurion Administration	For devices not eligible for ACS administration, all claims are administered by Asurion.
Deductibles & Service Fees	A nonrefundable deductible or service fee will be charged for each approved claim. Amounts are based on device tiers for each plan. For eligible devices by tier, see the Partial List on page 8. For a full list of devices by tier, go to <a href="https://asurion.com/claims/uscellular">asurion.com/claims/uscellular</a> or call Asurion at 888-864-0428.

Service Contract Claim Service Fees	Tiers:	0	1	2	3	4	5
	DP+ Ultimate						
	All Replacements (incl. Malfunctions)	\$19	Tiers 1–5: Tablets \$49, All other devices \$99				
	Screen Repair	N/A	\$0				
	Battery Replacement	N/A	Tiers 1-5 (excluding tablets): \$0				
	ADH Back Glass Repair	N/A	Tiers 1-5: \$0 As of September 17, 2024, back glass repair is limited to the following devices: Apple iPhone 14/14 Plus/15/15 Plus/15 Pro/15 Pro Max, Samsung Galaxy S20 Plus/S20 Ultra/S20FE/S21/S21 Plus/S21 Ultra/S21FE/S22/S22 Plus/S22 Ultra/S23/S23FE/S23 Plus/S23 Ultra/S24/S24 Plus/S24 Ultra, Samsung Galaxy Note 20/20 Ultra, Google Pixel 6/6 Pro/7/7 Pro/8/8 Pro. To determine your device eligibility for back glass repair, including new models, visit <a href="https://asurion.com/claims/uscellular">asurion.com/claims/uscellular</a> .				

Service Contract Claim Service Fees	Tiers:	0	1	2	3	4	5
	DP+ with AppleCare® Services						
	ADH Cracked Screen Repair	N/A	\$29				
	Battery Replacement	N/A	Tiers 1-5: \$0				
	All Malfunctions	\$0					
	ADH Replacements	\$19	Tiers 1-5: iPad \$49, iPhone \$99, Apple Pencils® \$29 and Apple-branded iPad® keyboards \$29				
	ADH Back Glass Repair	N/A	Tiers 1-5 (excluding tablets): \$29 As of September 17, 2024, back glass repair is available for iPhone 12, iPhone 13, iPhone 14, and iPhone 15 models. To determine your device eligibility for back glass repair, including new models, visit <a href="https://asurion.com/claims/uscellular">asurion.com/claims/uscellular</a> .				
	DP+ Standard						
	All Replacements (Incl. Malfunctions)	\$49	\$100	\$150	\$175	\$199	\$249
	Screen and Back Glass Repair	N/A					
DP+ Basic Tier		\$19 (not eligible for screen or back glass repair)					

Insurance Claim Deductibles	Tiers:	0	1	2	3	4	5
	DP+ Ultimate*	\$19	\$99	\$149	\$149	\$199	\$269
	DP+ with ACS*	\$19	\$99	\$149	\$149	\$199	\$269
	DP+ Standard	\$49	\$100	\$150	\$175	\$199	\$249
	*All eligible Insurance Replacements for Damage Claims under <b>DP+ Ultimate</b> and <b>DP+ with ACS</b> are: <b>Tier 0:</b> \$19; <b>Tiers 1–5:</b> Tablets \$49, All other devices \$99						
DP+ Basic Tier		\$19					







IT’S ALL PART OF THE PLAN




SEE **PAGES 4 & 5** FOR ALL PLANS AND BENEFITS

Protect all that is good about your device with **Device Protection+**.<sup>1</sup> We’re committed to helping you get your phone or tablet up and running. You have our word.

Coverage includes:

-  Accidental damage from handling, such as drops and spills
-  Loss, theft, unrecoverable and damage
-  As soon as next-day device replacements
-  Post-warranty mechanical or electrical malfunctions

Plus with **Device Protection+ Ultimate**, you also get:

-  Unlimited Screen Repair<sup>2</sup>; \$0 Service Fee
-  Unlimited battery replacements<sup>3</sup>
-  Unlimited photo & video storage<sup>4</sup>

<sup>1</sup> Limitations and exclusions apply. See plan terms and conditions for more information.

<sup>2</sup> Availability of same-day service option is subject to claim approval time, replacement device and technician availability. Repairs may use new or refurbished parts, and may contain original or non-original manufacturer parts.

<sup>3</sup> Subject to eligible wireless phones outside of manufacturer’s warranty period that power on but fail to hold an adequate charge after diagnostic testing. Available for select devices in select areas.

<sup>4</sup> There may be limitations on the size of each video that is to be backed up and secured.

# DEVICE PROTECTION+ PLANS

Choose the plan that fits your device type, budget, and lifestyle.

BENEFITS	DP+ ULTIMATE	DP+ WITH APPLECare SERVICES¹	DP+ STANDARD	DP+ BASIC
	\$14 <sup>99</sup> /mo.	\$15 <sup>99</sup> /mo.	\$9 <sup>99</sup> /mo.	\$6 <sup>99</sup> /mo.
ELIGIBLE DEVICES	- Smartphones - Tablets	- Apple Devices	- Smartphones - Tablets - Smartwatches	- Feature Phones - Connected Devices
ACCIDENTAL DAMAGE FROM HANDLING (ADH) LOSS/THEFT/DAMAGE, OPERATIONAL FAILURE²	✓	✓	✓	✓
UNLIMITED NUMBER OF CRACKED SCREEN REPAIRS See page 7 for more info on repair options	✓	✓	⊘	⊘
UNLIMITED NUMBER OF BACK GLASS REPAIRS³	✓	✓	⊘	⊘
UNLIMITED NUMBER OF SCREEN MALFUNCTION REPAIRS See page 7 for more info on repair options	✓	✓	⊘	⊘
FAST DEVICE REPLACEMENT	As soon as same day	As soon as same day	As soon as next day	As soon as next day
REMOTE TECHNICIAN REPAIR We come to you for repairs	✓	⊘	⊘	⊘
UNLIMITED BATTERY REPLACEMENT⁴	✓	✓	⊘	⊘
UNLIMITED PHOTO & VIDEO STORAGE⁵	✓	⊘	⊘	⊘
ASURION 24/7 DEVICE SETUP ASSISTANCE	✓	⊘	⊘	⊘
PRIORITY 24/7 ACCESS TO APPLE EXPERTS	⊘	✓	⊘	⊘

Device Protection+ Ultimate Setup Assistance is access to Asurion Experts who can help a customer set up a new or replacement device. Asurion experts can also help a customer connect the device to other devices in their home or troubleshoot phone settings.

Device Protection+ with AppleCare Services Priority Access is ongoing support (tech or claim) through Apple Support.

¹ AppleCare Services Administration is a separate plan from AppleCare+. If your device is already enrolled in AppleCare+, it is ineligible for AppleCare Services Administration. AppleCare Services available for the first 24 months. After the 24-month period, you move to the \$14.99 Device Protection+ Ultimate plan without AppleCare Services.

² See inside front cover under Deductibles and Service Fees for key terms and conditions.

³ For back glass repair eligibility, see the service fee table on page 2f or visit [asurion.com/claims/uscellular](https://asurion.com/claims/uscellular).

⁴ See inside front cover under Battery Replacement for key terms and conditions.

⁵ There may be limitations on the size of each video that is to be backed up and secured.



# HOW DOES IT WORK? IT'S SIMPLE.

## How to Enroll:

Dial 611 from your UScellular® phone or visit a store location. You must enroll within 30 days from device activation or upgrade.

## Need to File a Claim?

Lost, stolen, damaged, or not working?  
No problem. You have options to file a claim:



[asurion.com/claims/uscellular](https://asurion.com/claims/uscellular)

Available 24/7



**888-864-0428**

Hours of operation:

Mon – Fri: 6 a.m. - 11 p.m. CT

Sat: 8 a.m. - 11 p.m. CT

Sun: 9 a.m. - 7 p.m. CT

(NOTE: Holidays may affect hours of operation)

## Information to have handy:

- Your UScellular phone number
- Credit card for deductible or service fee
- Device manufacturer, make, and model
- Date and cause of loss/damage

You must file the claim within 90 days of the incident.



## Device Protection+ with AppleCare Services (ACS)

For mechanical, electrical, or ADH failures for eligible devices and 24/7 priority access to Apple experts, contact Apple through one of the following:

- Visit [getsupport.apple.com](https://getsupport.apple.com)
- Go to [locate.apple.com](https://locate.apple.com) to find an Apple Store or Apple Authorized Service Provider near you
- Call 800-APL-CARE (800-275-2273)

## FLEXIBLE, FAST SCREEN REPAIRS FOR ELIGIBLE DEVICES (SELECT PLANS ONLY)

- DP+ Ultimate: As soon as same day cracked screen repair or screen malfunction repair with a \$0 service fee for eligible devices.
- DP+ with ACS: As soon as same day cracked screen repair with a \$29 service fee per claim or screen malfunction repair with a \$0 service fee per claim for eligible devices.
- Options are for eligible smartphones and include:

### Choose a repair location

› In select locations, subject to parts availability

### Have a technician come to you (DP+ Ultimate only)

› In select locations, subject to parts availability

### Repair by mail

## Partial List of Eligible Devices (as of June 6, 2025):

Apple iPhone 7 / 7 Plus	Google Pixel 3 / 3 XL / 3A / 3A XL /
Apple iPhone 8 / 8 Plus	4 / 4 XL / 5 / 6 / 7 / 7 Pro / 8 / 8 Pro
Apple iPhone SE 2020 / SE 2022	Samsung Galaxy S5 / S6 / S7 / S8 /
Apple iPhone X / XR / XS	S9 / S10
Apple iPhone 11 / 11 Pro / 11 Pro Max	Samsung Galaxy S7 Edge
Apple iPhone 12 mini / 12 / 12 Pro /	Samsung Galaxy S8+ / S9+ / S10+
12 Pro Max	Samsung Galaxy S20 / S20+ /
Apple iPhone 13 mini / 13 / 13 Pro /	S20 Ultra / S24 / S24+ / S24 Ultra
13 Pro Max	Samsung Galaxy A50 / A51 / A52 / A53
Apple iPhone 14 / 14 Plus / 14 Pro /	A54 / A71 / S21 / S21+ / S21 Ultra
14 Pro Max	Samsung Galaxy S23 / S23+ / S23 Ultra
Apple iPhone 15 / 15 Plus / 15 Pro /	Samsung Galaxy Note 5 / 8 / 9 / 10 /
15 Pro Max	10+ / 20 / 20 Ultra
Apple iPhone 16 / 16 Plus / 16 Pro /	Samsung Galaxy S25 / S25+ / S25 Ultra
16 Pro Max	

To find current phone eligibility and confirm repair options, including if newly released models have been added, go to [asurion.com/claims/uscellular](https://asurion.com/claims/uscellular).

## RAPID REPLACEMENT

- A replacement device will be shipped and, in most cases, delivered the next business day.
- For DP+Ultimate, certain devices may be eligible for as soon as same day delivery. For DP+ with ACS, certain devices may be eligible for as soon as same day pick up at an Apple Store. Availability is subject to location, replacement and technician availability.
- The replacement device will be the same make/model you claim if available; if unavailable, a replacement device of like kind and quality will be provided.
- Claims may be fulfilled with new or refurbished devices
- Your replacement device comes with a 1-year limited warranty

# SAMPLE DEVICE SCHEDULE

Partial list of eligible devices (as of June 6, 2025). This list may be changed from time to time. For a complete list, go to [asurion.com/claims/uscellular](https://asurion.com/claims/uscellular).

DP+ Basic Tier	
Inseego: FX2000, FX3100 Indoor Router, Kyocera: Dura XA (16GB), TCL: Flip Go (8GB)	
DP+ Standard / Ultimate / with ACS Tiers	
Tier 0	Samsung Galaxy: A03 (32GB) / A14 5G (64GB) / A12 (32GB) / A13 (32GB) TCL: 40 XE 5G (64GB)
Tier 1	Apple iPhone: SE 2020 (64GB) Samsung Galaxy: A13 5G (64GB) Apple Watch: SE (40MM, 44MM) Samsung Galaxy Watch: FE (40MM) / 7 (40MM, 44MM)
Tier 2	Apple iPhone: 6 Plus (64GB) / 6S (16GB) / SE 2022 (64GB) / 16E (256GB) Samsung Galaxy: A53 5G (128GB) / A54 5g (128GB) / Tab S (16GB) / XCOVER PRO (64GB) / S20 FE 5G (128GB) Apple Watch: Series 10 (42MM, 46MM) Google Pixel Watch: 3 (41MM, 45MM)
Tier 3	Apple iPhone: 11 (64GB) / 12 Mini (64GB) / 13 Mini (128GB) / XR (64GB) / 16E (256GB) Apple iPad: 10.9" (64GB) (2022) Samsung Galaxy: A71 (128GB) S21 FE 5G (128GB) / S23 FE 5G (128GB) Samsung Galaxy Watch: Ultra
Tier 4	Apple iPhone: 12 (64GB, 128GB) / 13 (128GB) / 14 (128GB) / 14 Plus (128GB) / 15 (128GB) / 15 Plus (128GB) / 16 (128GB, 256GB) / 16 Plus (128GB) / 16E (512GB) Samsung Galaxy: S20 5G (128GB) / S21 5G (128GB) / S22 5G (128GB) / S23 5G (128GB) / S24 5G (128GB) / S25 5G (128GB, 256GB) Apple Watch: Ultra 2
Tier 5	Apple iPhone: 11 Pro Max (64GB) / 12 Pro (128GB) / 12 Pro Max (128GB) / 13 Pro (128GB, 256GB) / 13 Pro Max (128GB, 256GB) / 14 Pro (128GB, 256GB) / 14 Pro Max (128GB, 256GB) / 15 Pro (128GB) / 15 Pro Max (256GB) / 16 (512GB) / 16 Plus (256GB, 512GB) / 16 Pro (128GB-1TB) / 16 Pro Max (256GB-1TB) Samsung Galaxy: Note 20 5G (128GB) / S21 Plus 5G (128GB) / S21 Ultra 5G (128GB) / S22 Plus 5G (128GB) / S22 Ultra 5G (128GB, 256GB) / S23 Plus 5G (256GB) / S23 Ultra 5G (256GB, 512GB) / S24 Plus 5G / S24 Ultra 5G (256GB, 512GB) / Z Flip3 5G (128GB) / Z Flip4 5G (128GB) / Z Fold3 5G (256GB) / Z Fold4 5G (256GB) / S25 Plus 5G (256GB, 512GB) / S25 Ultra 5G (256GB, 512GB)

## Communications

Program communications, including legal notices and terms and conditions, may be sent to you electronically using the last email address on file with UScellular, the mobile number identified in the UScellular system as the account owner and/or any other email address or mobile number you provide to UScellular or Asurion, unless prohibited by state law. If electronic delivery is not possible, this information will be mailed to you.

# IMPORTANT DISCLOSURES

## Cancellation Policy

Your participation in the Insurance and Service Contract programs are optional. You may cancel at any time and receive a prorated refund of your monthly fee.

For Washington residents only, we may change the insurance terms and conditions with at least 30 days' notice and we may only cancel for the following reasons and notice: (i) 15 days for fraud or material misrepresentation in obtaining coverage or the presentation of a claim; (ii) 10 days for non-payment; (iii) immediately for no longer having active service with UScellular or exhausting your aggregate claim limit; or (iv) 30 days based on a determination by UScellular or the Authorized Representative that the program should no longer be offered. We will not increase the premium or deductible or restrict coverage more than once in any 6 month period but will provide each Washington policyholder a 30 day advance written notice of any premium or deductible increase.

If you have questions or concerns about the actions of your insurance company or agent, or you would like information on your rights to file an appeal, contact the Washington state Office of the Insurance Commissioner's consumer protection hotline at 800-562-6900 or visit [www.insurance.wa.gov](https://www.insurance.wa.gov). The insurance commissioner protects and educates insurance consumers, advances the public interest, and provides fair and efficient regulation of the insurance industry.

## Coverage Certificate and Service Contract

The Coverage Certificate and Service Contract are the entire agreement between you and the insurer or obligor company, as applicable, and contain the complete terms and conditions of the coverage. Asurion will send you complete terms and conditions after your enrollment; however, if you would like to review the complete terms and conditions before you enroll, you may ask your sales rep, visit [asurion.com/claims/uscellular](https://asurion.com/claims/uscellular) or call 888-864-0428.

## Coverage is Optional

Insurance and Service Contract coverage is optional, and you are not required to purchase in order to buy UScellular services or devices. Insurance program enrollment and replacement authorization shall be at the sole discretion of Allianz Global Risks US Insurance Company; Asurion Insurance Services, Inc., the plan Agent; or any other authorized representative of Allianz Global Risks US Insurance Company, in accordance with the terms of the Coverage Certificate and applicable law. Service Contract program enrollment and replacement authorization shall be



# IMPORTANT DISCLOSURES

## (CONTINUED)

provided by Asurion Technology Services, Inc., in accordance with the terms and conditions of the Service Contract.

### Customer Satisfaction

Asurion Insurance Services, Inc., and Allianz Global Risks US Insurance Company strive to satisfy every customer and ask that you allow us the opportunity to resolve any question, concern or complaint you may have by calling us at 888-864-0428. The consumer hotline for the California Department of Insurance is 800-927-HELP (4357), and the Maryland Insurance Administration is 800-492-6116. The Illinois Department of Insurance can be contacted by mail at 320 W. Washington St., Springfield, IL 62767, by phone at 866-445-5364 or online at <https://idoihelpcenter.illinois.gov/s/>.

### Dispute Resolution/Binding Arbitration

The Coverage Certificate and Service Contract contain a binding and individual Arbitration Agreement, which will be sent to you as part of the Coverage Certificate and Service Contract. You can also obtain a complete copy of the Arbitration Agreement by visiting [asurion.com/claims/uscellular](https://asurion.com/claims/uscellular). You should read the Arbitration Agreement carefully and completely, since it affects your rights.

**The Arbitration Agreement requires you to: (1) RESOLVE ANY DISPUTES THROUGH BINDING AND INDIVIDUAL ARBITRATIONS OR SMALL CLAIMS COURT ACTIONS INSTEAD OF THROUGH COURTS OF GENERAL JURISDICTION; AND (2) WAIVE YOUR RIGHTS TO A JURY TRIAL AND TO PARTICIPATE IN CLASS ACTIONS OR ARBITRATIONS.** Arbitration is more informal than a lawsuit in court, and it uses a neutral arbitrator instead of a judge or jury. The Arbitration Agreement allows arbitration proceedings to take place in the county of your billing address and requires that those proceedings be administered by the American Arbitration Association (“AAA”) in accordance with their Commercial Arbitration Rules and the Supplementary Procedures for Consumer Related Disputes. You can learn more about the AAA and those rules by visiting [www.adr.org](https://www.adr.org). The Arbitration Agreement does not prevent you from informing federal, state or local agencies of any dispute, since they may be able to seek relief on your behalf. If you do not want to submit disputes to binding and individual arbitration or you do not agree to any other provision of the Arbitration Agreement, you should contact UScellular and cancel your Device Protection+ coverage. You will receive a prorated refund of any amounts paid for that coverage.

### Non-Return Fee

If your device is damaged or if your lost device is later found, you can avoid non-return fees of up to \$1,500 (the fee is based on the cost of the claim to the insurance company) by simply returning the device as directed by us in the return envelope that we provide to you.

### Fraud

Any person who knowingly and with intent to injure, defraud or deceive any insurer files a statement of claim or an application containing any false, incomplete or misleading information is guilty of insurance fraud. In Oregon, this note does not apply.

### Duplication of Coverage

The Coverage Certificate may provide a duplication of coverage already provided by a consumer’s personal auto insurance policy, homeowner’s insurance policy, renter’s insurance policy, personal liability insurance policy or other source of coverage. This insurance is primary over any other insurance you may have.

### Associate Qualifications

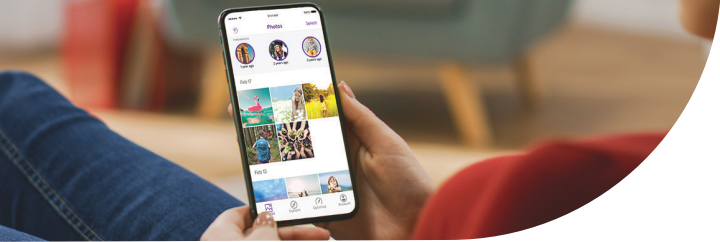
Unless otherwise licensed, UScellular associates are not qualified or authorized to evaluate the adequacy of your existing insurance coverage. Questions regarding this plan should be directed to Allianz Global Risks US Insurance Company licensed agent, Asurion Insurance Services, Inc.

### Insurance Limitations and Exclusions

The insurance coverage contains these limitations and exclusions: loss caused by indirect or consequential loss, intentional acts, obsolescence, cosmetic damage, faulty repair, unauthorized repair or replacement, discharge, dispersal or seepage, abuse, failure to follow the manufacturer’s instructions, manufacturer recall, mechanical or electrical failure, damage to batteries (unless otherwise covered as part of an Included Accessory when part of a Loss to other Covered Property), accidental damage from handling, malware, nuclear reaction, war, seizure, nonstandard software, and failure to reasonably protect the device from further loss. Complete exclusions and limitations can be found in the full terms and conditions.

### Agreement to Terms and Conditions

You agree to Terms and Conditions, including the Coverage Certificate and the Service Contract, when you enroll. Your sales representative can print them at your request, or you can review them at [asurion.com/legal/uscellular](https://asurion.com/legal/uscellular).



# EXCLUSIVE BENEFITS FOR DP+ ULTIMATE CUSTOMERS

*Available upon enrollment*



## *Expert guidance with device setup*

Start your new or replacement device off right with our easy-to-use setup guides.

**Scan the QR code or go  
to [asur.me/uscellular-setup](https://asur.me/uscellular-setup)**



## *Asurion Photos app*

Safeguard your memories with unlimited storage for all your photos and videos.\*

**Scan the QR code  
to download the app**

\* There may be limitations on the size of each video that is to be backed up and secured.

# asurion



19 million reviews & growing

**A+ Rating**  
BBB Accredited



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