

NON-GOVERNMENT (LAW FIRM) RECORDS REQUEST RESOURCE GUIDE

OVERVIEW

UScellular is the fourth-largest wireless carrier in the United States. For more information about our companies Legal Compliance process visit www.uscellular.com/legal/lea.

UScellular's Non-Government Records Request Resource Guide describes:

- The responsibilities of UScellular's Subpoena Compliance team in response to records requests received from non-Government entities.
- Available records and retention-periods.
- How-to request records from UScellular.
- Fees.

SUBPOENA COMPLIANCE TEAM

After receipt of payment, UScellular will provide timely and accurate responses to requests from private attorneys. Our Subpoena Compliance team:

- Serves as primary point of contact for private attorney records requests.
- Processes all legal demands confidentially and in compliance with applicable laws and company policies.

CONTACT

Hours of Operation	• Monday – Friday, 8:00AM – 5:00PM (CST)
Telephone	800-333-4847
Email	SubpoenaCompliance@uscellular.com



AVAILABLE RECORDS

Type	Description	Retention Period
Bill Reprint	Copy of billing statement call/sms detail. After 12 months, Bill is only remaining usage record. Not available for prepaid targets.	Approximately seven years.
Call Detail Records	<ul style="list-style-type: none"> • Specific to a subscriber • Outgoing & incoming phone numbers. • Date & time of calls or text messages. • Location 	One rolling calendar year.
Interaction History	Billing Account notes	Approximately seven years.
SMS Content	The message's content.	Approximately three to five days from when the message was sent.
Subscriber Information	<ul style="list-style-type: none"> • Name • Address • Date of Birth • Email Address • Social security number • Account Subscriptions & Contacts • Equipment type • Device Identifiers • Activation date • Payment History 	Approximately seven years.

HOW TO REQUEST RECORDS

To obtain records from UScellular, submit the appropriate legal authorization to the Subpoena Compliance Department via Email.

- Email subpoenacompliance@uscellular.com



This document is for informational purposes only. UScellular reserves the right to add, change, or delete any information contained in this document at any time and without notice.

RECORD FORMAT & DELIVERY

Upon submission, identify the preferred method of delivery. UScellular will not send electronic records to a personal email address. The requestor must provide an email address which corresponds with the requestor's lawfirm.

Method of Delivery	
Electronic Records	
<ul style="list-style-type: none"> • PDF (Bill Reprints) • Excel csv (CDR's) • Excel xlxs (Subscriber info) 	<p>Delivered via:</p> <p>Email w/ Encrypted Attached files</p>

FEES

Service	Cost
<p>Bill Reprint</p> <p>Example 1: One target telephone number for 5 day Date range = \$60.00 Example 2: One target telephone number for 13 month Date range = \$180.00 Example 3: Two target telephone numbers for 6 month Date range = \$120.00</p>	<p>\$60.00 per 6-month tiered pricing increment, per target telephone number:</p> <ul style="list-style-type: none"> • 0 - 6 Months = \$60.00 • 6 - 12 Months = \$120.00 • 12 - 18 Months = \$180.00 • 18 - 24 Months = \$240.00 • 24 - 30 Months = \$300.00 • 30 - 36 Months = \$360.00
Call Detail Records	\$60.00 per target telephone number per month
Interaction History or Subscriber Information	\$60.00 per target telephone number
Text Message Content	\$60.00 per target telephone number
Trial Appearance	<p>\$250.00 Minimum</p> <ul style="list-style-type: none"> • Cancellations subject to the minimum fee • Commitments that exceed 1 day are subject to additional \$250.00 per day fee.

Expedited Services	\$125.00 per request
--------------------	----------------------