

LAW ENFORCEMENT RESOURCE GUIDE

OVERVIEW

UScellular is the fourth-largest wireless carrier in the United States. For more information about our company, please visit www.uscellular.com/legal/lea.

UScellular's Law Enforcement Resource Guide describes:

- The responsibilities of UScellular's Subpoena Compliance team.
- Available records and retention-periods.
- How-to request records from UScellular.
- Fees.
- UScellular's Exigent Request process.

SUBPOENA COMPLIANCE TEAM

UScellular will provide timely and accurate responses to all lawful requests from law enforcement. Our Subpoena Compliance team:

- Provides timely and accurate responses to all lawful requests from law enforcement.
- Serves as law enforcement's primary point of contact.
- Processes all court orders, search warrants, subpoenas and Exigent Requests, confidentially and in compliance with applicable laws and company policies.

CONTACT

Hours of Operation	• Monday – Friday, 8:00AM – 5:00PM (CST) • Exigent requests are accepted 24/7
Telephone	800-333-4847
Email	subpoenacompliance@uscellular.com

AVAILABLE RECORDS

Type	Description	Retention Period
Bill Reprint	Copy of billing statement call/sms detail. After 12 months, Bill is only remaining usage record. Not available for prepaid targets.	Approximately seven years.
Call Detail Records	• Specific to a subscriber • Outgoing & incoming phone numbers. • Date & time of calls or text messages. • Location (site & sector) • MAC address (VoWIFI only) • CDMA Voice/VoLTE/VoWIFI/SMS/Data	One rolling calendar year.
Radio Records (Trucall)	• Specific to a subscriber • Date & Time of recurring network connections • CDMA/LTE/5GSA • Location ○ Tower, Sector Azimuth ○ Distance to tower ○ Geo-location Lat/Long	One rolling calendar year.
Cell Tower Information ('Tower Dump')	• All records within search parameters of date/time and search radius relative to targeted location(s) • Radio CDMA/LTE/5GSA • CDMA Voice/VoLTE/SMS (LTE)	One rolling calendar year.
Interaction History	Account notes.	Approximately seven years.
Location PING	• Estimated device Lat/Long. • Tower, Sector & Radius.	Current. <i>* Call required for each PING update. USCC does not have automated PING delivery capabilities</i>
Payment History	• Amount • Date • Tender-type	One rolling calendar year.
SMS Content	The message's content.	Approximately three to five days from when the message was sent.
Store Surveillance Video	Surveillance video from a company-owned retail store.	Up-to ninety days.
Subscriber Information	• Name • Address • Date of Birth • Email Address • Social security number • Account Subscriptions & Contacts • Equipment type • Device Identifiers • Activation date	Approximately seven years.

HOW TO REQUEST RECORDS

To obtain records from UScellular, submit the appropriate legal authorization to the Subpoena Compliance Department.

- Email subpoenacompliance@uscellular.com

Information	Legal Authorization	Statutory Provision
- Bill Reprint - Call Detail Records without Location - Cell Tower Information (Dump) - Interaction History - Payment History - Subscriber information	- Court order under 2703(d) - National Security Letter - Search warrant - Subpoena	18 U.S.C. § 2703(c)(2) 18 U.S.C. § 2709(b)
- Call Detail Records with Location - Radio Records (Truecall)	- Search warrant - Court order under 2703(d) - Probably Cause required	- Article IV of the Constitution 18 U.S.C. § 2703 (d)
SMS Content	- Court order under 2703(d) - Search warrant	18 U.S.C. § 2703(a) 18 U.S.C. § 2703(b)
Wire Tap/Title III	- Wiretap Court order - FISA court order - FISA emergency order - FISA Attorney General request	18 U.S.C. §§ 2510-2522 50 U.S.C. §§ 1802 & 1805
Pen Register/Trap & Trace/PRTT	- Pen register or trap & trace Court order - FISA court order	18 U.S.C. § 3123 50 U.S.C. § 1805(i)
Emergency Pen Register or Wire Tap	- Law enforcement submits Exigent Circumstance Request webform. - USCC CALEA sheet is required. - Law enforcement submits appropriate supporting documentation within 48 hours.	18 U.S.C. § 3125
Preservation of Records for 90 Days	Law enforcement submits a written request.	18 U.S.C. § 2703 (f)
Store Surveillance Video	Law enforcement submits a written request.	n/a

RECORD FORMAT & DELIVERY

Upon submission, identify the preferred method of delivery. UScellular will not send electronic records to a personal or public email address domain. The requestor must provide an email address which corresponds with the requestor's agency.

Method of Delivery	
Electronic Records	
- PDF (Bill Reprints) - Excel csv (CDR's / Radio / Tower Dump / SMS content) - Excel xlxs (Subscriber info)	Delivered via: Email w/ Encrypted Attached files

Records Type	File Naming Convention
CDMA Voice	[USCC Case ID]_CXM_HDA_cdmavoice_[Target Number]_[From Date]_[To Date]_[Timezone].csv
VoLTE Voice	[USCC Case ID]_CXM_HDA_volte_[Target Number]_[From Date]_[To Date]_[Timezone].csv
VoWIFI Voice	[USCC Case ID]_CXM_HDA_vowifi_[Target Number]_[From Date]_[To Date]_[Timezone].csv
Messaging	[USCC Case ID]_CXM_HDA_messaging_[Target Number]_[From Date]_[To Date]_[Timezone].csv
Data	[USCC Case ID]_CXM_HDA_data_[Target Number]_[From Date]_[To Date]_[Timezone].csv
Radio CDMA	[USCC Case ID]_CXM_HDA_radiocdma_[Target Number]_[From Date]_[To Date]_[Timezone].csv
Radio LTE	[USCC Case ID]_CXM_HDA_radiolte_[Target Number]_[From Date]_[To Date]_[Timezone].csv
Radio 5GSA	[USCC Case ID]_CXM_HDA_radio5GSA_[Target Number]_[From Date]_[To Date]_[Timezone].csv
SMS Content	[USCC Case ID]_[Target Number]_[From Date]_[To Date]_[date file created]_[Timezone]_[4 digit unique identifier].xls
Subscriber Info	[USCC Case ID]_[Target Number]_subinfo.xls
Tower Dump Radio CDMA	[USCC Case ID]_CXM_HDA_[Target LAT]_[Target LONG]_radioCDMA_[From Date]_[To Date]_[Timezone].csv
Tower Dump Radio LTE	[USCC Case ID]_CXM_HDA_[Target LAT]_[Target LONG]_radioLTE_[From Date]_[To Date]_[Timezone].csv
Tower Dump Radio 5GSA	[USCC Case ID]_CXM_HDA_[Target LAT]_[Target LONG]_radio5GSA_[From Date]_[To Date]_[Timezone].csv
Tower Dump VoLTE	[USCC Case ID]_CXM_HDA_[Target LAT]_[Target LONG]_volte_[From Date]_[To Date]_[Timezone].csv
Tower Dump CDMA Voice	[USCC Case ID]_CXM_HDA_[Target LAT]_[Target LONG]_cdmavoice_[From Date]_[To Date]_[Timezone].csv
Tower Dump SMS LTE	[USCC Case ID]_CXM_HDA_[Target LAT]_[Target LONG]_smslte_[From Date]_[To Date]_[Timezone].csv
Bill Reprint	[USCC Case ID]

Service	Cost	
Cell Tower Information (Dump)	\$75.00 processing fee + \$75.00 per location searched	
Store Surveillance Video	\$100.00 Flat Fee	
Trial Appearance	\$250.00 Minimum • Cancellation subject to the minimum fee. • Commitments that exceed 1 day are subject to additional \$250.00 per day fee.	
Expedited Services (2-4 business days)	\$125.00 per request	
Location PING	\$25.00 per PING request <i>*Call required for each PING update. USCC does not have automated PING delivery capabilities</i>	
Pen Register/Trap & Trace/Wire Tap/Title III	Set-Up Fee	Daily Fee
	\$350.00 per target	\$25.00 per target

1. An Exigent Request will only be fulfilled after submission of a properly completed Exigent Circumstance Form.
 - a. The Exigent Circumstance webform is accessible at www.uscellular.com/legal/LEA
 - b. UScellular's Exigent Circumstance webform is required – we will no longer accept the old paper form – submissions MUST use the webform.
 - c. Requestors must subsequently call 800-333-4847 for compliance and must continue to call for updated location PINGS.
 - d. UScellular does not have automated PING capability.
2. The Exigent Circumstance webform must:
 - a. Be completed in its entirety.
 - b. Be signed by an authorized representative of the requesting agency.
3. Submissions are valid for 24 hours.
 - a. A Search Warrant or Court Order is required for release of records after the limited Exigent Circumstance 24 hour period expires.
4. Unauthorized Exigent Circumstance Requests are subject to punishment to the full extent of the law.