

# Quick Start Guide & Terms and Conditions

## SAMSUNG Galaxy S21 FE 5G



Printed in Korea  
GH68-53615A

### Need support?

#### User manual

From your device



Settings



Tips and help

#### Samsung Care +

Get coverage for repairs and 24/7 dedicated support.

To learn more, visit [samsung.com/us/support/samsung-care-plus](https://samsung.com/us/support/samsung-care-plus)

#### Samsung Support

Get direct access to FAQs, tips and tricks, videos, and more.

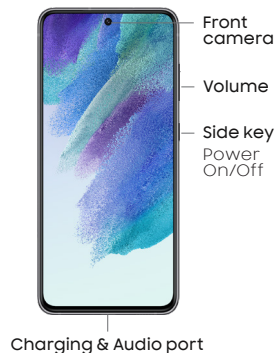
Visit [samsung.com/us/support](https://samsung.com/us/support)

#### Samsung Care - YouTube

Check out the latest support videos to help you with your Samsung product.

Visit [Youtube.com/samsungcare](https://youtube.com/samsungcare)

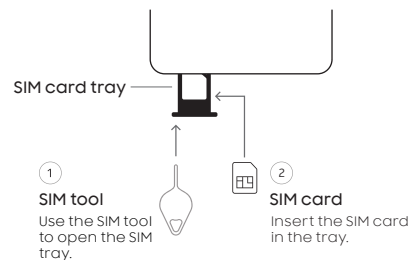
### Get to know your device



Use only Samsung-approved chargers and cables. To avoid injury or damage to your device, do not use incompatible, worn or damaged batteries, chargers or cables.

### Get connected

Insert the SIM card in the SIM card tray as shown



Follow setup screens and transfer content to your new phone



**5G:** Not all devices, signals, or uses are compatible; check device specs. Check with your carrier for your 5G coverage area, access, & network management details.

### Approved firmware versions

This device will only operate with firmware versions that have been approved for use by your wireless carrier and the device manufacturer. If unauthorized firmware is placed on the device it will not function.

### Information about safeguarding devices

We encourage customers to take appropriate measures to secure their devices and invite them to take advantage of the features available on this device to help secure it from theft and/or other unauthorized access and use. This device has a locking function (e.g., user-defined codes or patterns) that can serve as a first line of defense against unauthorized use or access to stored information. Preloaded security applications that allow customers to track or locate misplaced devices can be found on several devices. Lost or stolen devices should be immediately reported to your wireless carrier so that proper measures can be taken to protect accounts. For additional information, visit your wireless carrier's Privacy Policy.

# Terms and Conditions

Read this document before operating the mobile device, accessories, or software (defined collectively and individually as the “Product”) and keep it for future reference. This document contains important Terms and Conditions. Electronic acceptance, opening the packaging, use, or retention of the Product constitutes acceptance of these Terms and Conditions.

Arbitration Agreement - This Product is subject to a binding Arbitration Agreement between you and SAMSUNG ELECTRONICS AMERICA, INC. (“Samsung”). You can opt out within 30 calendar days of purchase: email [optout@sea.samsung.com](mailto:optout@sea.samsung.com) or calling 1-800-SAMSUNG (726-7864) and providing the applicable information.

The Arbitration Agreement, Standard One-year Limited Warranty, End User License Agreement (EULA), and Health & Safety Information for your device are available at:

English:  
[www.samsung.com/us/support/legal/mobile](http://www.samsung.com/us/support/legal/mobile)

Spanish:  
[www.samsung.com/us/support/legal/mobile-SP](http://www.samsung.com/us/support/legal/mobile-SP)

This information is on the device:

**Settings** > **About phone** or **About device** or **About tablet** > **Legal information** > **Samsung legal** or, search for “Legal”.

You can view the Federal Communications Commission (FCC) certification, if applicable, by opening **Settings** > **About phone** or **About device** or **About tablet** > **Status** or **Status information**

## Specific Absorption Rate (SAR) certification information

For information about SAR, visit:

- <https://www.fcc.gov/general/radio-frequency-safety-0>
- [www.fcc.gov/encyclopedia/specific-absorption-rate-sar-cellular-telephones](http://www.fcc.gov/encyclopedia/specific-absorption-rate-sar-cellular-telephones)
- [www.samsung.com/sar](http://www.samsung.com/sar)

## Samsung mobile products and recycling

**WARNING!** Never dispose of batteries in a fire because they may explode. Do not disassemble, crush, puncture, heat, burn or reuse.

For more recycling information, go to our website: [www.samsung.com/recycling](http://www.samsung.com/recycling) or call 1-800-SAMSUNG.



## FCC Part 15 Information and Notices

This device complies with part 15 of the FCC Rules. Operation is subject to conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## Emergency calls

Emergency calls may not be possible on all wireless mobile device networks or when certain network services and/or mobile device features are in use. Check with local service providers. If certain features are in use (e.g. call blocking) you may first need to deactivate those features before you can make an emergency call.

## HAC for Newer Technologies

This device has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this device that have not been tested yet for use with hearing aids. It is important to try the different features of this device thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this device for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or device retailer.

## FCC Hearing Aid Compatibility (HAC) regulations for wireless devices

The FCC established requirements for devices to be compatible with hearing aids and other hearing devices. For more information, visit <https://www.fcc.gov/consumers/guides/hearing-aid-compatibility-wireline-and-wireless-telephones>

## Exposure to Radio Frequency (RF) signals

For information, go to [www.samsung.com/us/support/legal/mobile](http://www.samsung.com/us/support/legal/mobile) > **Health and Safety Information** > **Exposure to Radio Frequency (RF) signals**

## Responsible listening

**CAUTION!** Avoid potential hearing loss by not exposing yourself to loud sounds for a prolonged period of time. For more information, go to [www.samsung.com/us/support/legal/mobile](http://www.samsung.com/us/support/legal/mobile) > **Health and Safety Information** > **Responsible listening**

## Smart practices while driving

Samsung is committed to both promoting responsible driving and giving drivers tools to address distractions. For more information, go to [www.samsung.com/us/support/legal/mobile](http://www.samsung.com/us/support/legal/mobile) > **Health and Safety Information** > **Smart practices while driving**

## Pacemaker and implantable medical devices

**CAUTION!** Persons who have implantable medical devices should consult their health care provider before using mobile electronic devices, and can go to [www.samsung.com/us/support/legal/mobile](http://www.samsung.com/us/support/legal/mobile) > **Health and Safety Information** > **Pacemaker and implantable medical devices** for information.

For additional Health & Safety information, including Samsung's Knox security platform, Maintaining Dust & Water Resistance, Navigation, GPS, AGPS, and Wireless Emergency Alerts (WEA), see

English:  
[www.samsung.com/us/support/legal/mobile](http://www.samsung.com/us/support/legal/mobile)

Spanish:  
[www.samsung.com/us/support/legal/mobile-SP](http://www.samsung.com/us/support/legal/mobile-SP)

Samsung Electronics America, Inc.

85 Challenger Road

Ridgefield Park, NJ 07660

Phone: 1.800.SAMSUNG (726-7864)

Internet: [www.samsung.com](http://www.samsung.com)

© 2021 Samsung Electronics America, Inc. Samsung & Samsung Galaxy are registered trademarks of Samsung Electronics Co., Ltd. Other company and product names mentioned herein may be trademarks of their respective owners. Screen images simulated. Appearance of device may vary. Images shown are for reference only. If you use a screen protector, make sure it allows for use of touch-screen features.