

SAMSUNG

Galaxy Note20 5G

Galaxy Note20 Ultra 5G

Samsung Care

Samsung Premium Care

Pick the time and place and a team member will meet you to set up, troubleshoot, repair, or replace your product. Visit [Samsung.com/us/support/premium-care](https://www.samsung.com/us/support/premium-care) to enroll.

Get to know your product

Visit [Samsung.com/us/support](https://www.samsung.com/us/support) or download the Samsung Members app



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Call 1.800.SAMSUNG

Service locations
Find a service location near you at [Samsung.com/us/support/service/locations](https://www.samsung.com/us/support/service/locations)

Learn more



About your phone



Use only Samsung approved charging devices and accessories. The Galaxy Note20 Ultra 5G supports a microSD™ card - microSD card sold seperately. If you use a screen protector, make sure it allows for use of all touch-screen features.

Insert a SIM/microSD card

1. Use the tool to open the SIM card tray.
2. Place the SIM card and optional microSD™ card (sold separately) into the tray with the gold contacts facing down.

U.S. Cellular Customer Care
1.888.944.9400

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Quick Reference Guide

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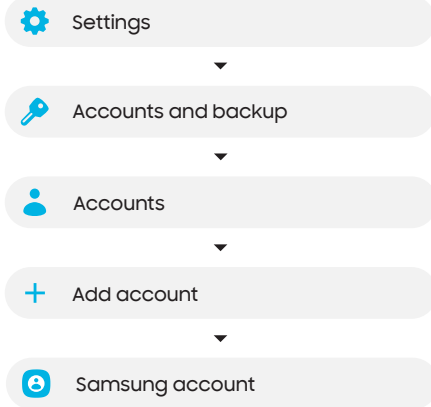
Samsung account

Get the most out of your phone, by setting up your Samsung account.

You can sign in to an existing Samsung account, create an account, or sign up with an existing Google account.

Once your account is set up, you can

- Use Samsung Pay
- Schedule repairs
- Back up your phone
- Restore your phone and more



For more information
[Samsung.com/us/support/account](https://samsung.com/us/support/account)

Switching made simple

Whether you are coming from an iOS or Android platform, you can easily transfer your data with Smart Switch.

Back up your old phone

Back up your old phone using your favorite back-up app.

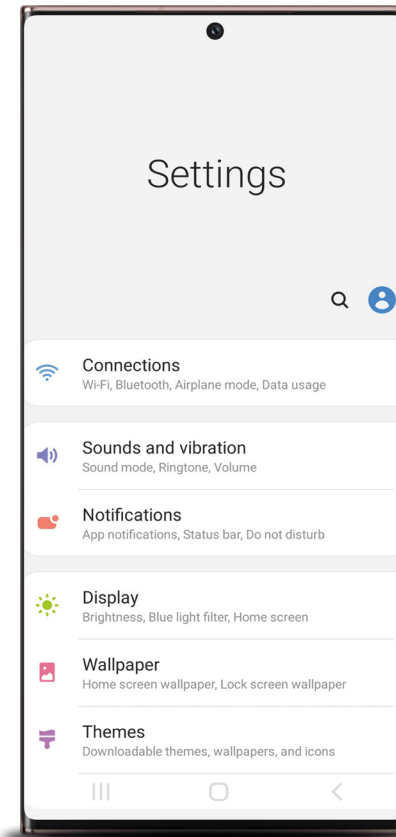
Samsung Smart Switch

1. From your new Galaxy device, tap **Settings > Accounts and backup > Smart Switch**.
2. Tap **Receive data**.
3. Select your old device type.
4. Tap **Cable** (Android) or **Wireless** (Android and iOS) and follow the prompts to connect your phones.

For more information
[Samsung.com/us/smart-switch](https://samsung.com/us/smart-switch)

Customize

Tap **Settings** to personalize your phone.



Essential apps

Samsung Pay

Introducing a better way to pay.

Samsung Pass

Say goodbye to forgotten passwords.

Google Duo

Simple, high quality video calling for smartphones, tablets, computers and smart displays.

Google Photos

Store and back up your photos and videos automatically to your Google Account with Google Photos™.

Google Drive

Store, share and access your files from any device.

For more information

Google Duo: duo.google.com
Google Photos: support.google.com/photos
Google Drive: support.google.com/drive

Emergency Alerts

As a safety precaution, local government send alerts to phones in case of an emergency situations. You can customize this feature.

1. From the home screen, swipe up for apps.
2. Tap **Messages > Options** → **Settings > Emergency alert settings**.
3. Tap **Emergency alerts** to turn alerts on/off.
4. You can also customize other features.

